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## Employee Relations Case Management database - FY 2024 (1 July 2023 - 30 June 2024)

Purpose - the purpose of the Employee Relations Case Management database is to record formal complaints made by workers of SBS (including Contractors). A complaint may be in a formal written format or made verbally to a Manager, HR Business Partner or other support person (Eg LGBTIQ+ grievance officer) and would include matters such as bullying, harassment and grievances related to performance and expectations of work. For example complaints about facilities at SBS are not included in this database.

| Date Complaint Received | Case # | Worker name (Complainant) | Role | Business Unit | Line Manager | Worker name (Respondent) | Role | Business Unit | Other parties | Type of Complaint | Protected Group (select from drop down) | Details of Complaint | HRBP | SBS Assigned Support Officer | Investigator | Jurisdiction | Legal firm if briefed | Legal costs | Outcome | Settlement costs | Status | Date Closed | Days Open | Comments |
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| 1/01/2024 | 2024/1 | Employee A | Journalist | News and Current Affairs | Manager | Employee B | Executive Producer | News and Current Affairs | Employee C (Witness) | Bullying | LGBTIQ+ | Employee A alleged that Employee B has made snide remarks in regards to Employee A's sexuality | HR Employee D | HR Employee E | Independent internal or external investigator name | Fair Work Commission | Name of firm briefed and Partner name | N/A | Investigator was able to substa | N/A | Open | 1/02/2024 | 1 | Our employee's training session for the week a current attack team on LGBTIQ+ inclusion as well as the consequences of bullying and harassment. This course was assigned as mandatory and all who were unable to complete it in person due to being on the road (journalist) would be required to complete |
| | 2001/01 | *If the original complaint escalates to another jurisdiction or another investigation please put details into second line with same case number | | | | | | | | | | | | | | | | | | | | | | |

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