#### ALL EMPLOYERS MUST COMPLETE THIS SECTION IN 2020

EMPLOYER DETAILS: PLEASE CHECK THAT YOU HAVE COMPETED ALL DETAILS WITHIN EACH ROW OF THIS TABLE

Employer Name:	Department of Foreign Affairs and Trade (DFAT)
Sector: Please delete those not relevant	Public/Government : Federal
Employer Size (Australia): Please delete those not relevant	Number of employees within Australia: • 2,000 – 8,000 employees
Regional Employers	• Is your head office Regional? No
Global Employers	Do you have international offices: Yes Is your head office in Australia: Yes
Contact Person for the Index: Please provide full contact details including postal address and postcode. This is the person we should contact if we have any questions. Email results will also be sent to this person and hard copy participation certificates will be mailed to this person.	Name: <sup>s22(1)(a)(ii)</sup> Position Title: Diversity Officer Postal address (including postcode): s22(1)(a)(ii) Phone number: <sup>s22(1)(a)(ii)</sup> Email: s22(1)(a)(ii)

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#### ALL EMPLOYERS MUST COMPLETE THIS SECTION IN 2020

Industry Benchmarks	We currently benchmark the following industries ( in addition	Law Enforcement
Participating employers will by default be	to the standard benchmarks listed to the left)	Legal
benchmarked according to:	Please only select the industry that reflects your core work. All	Manufacturing
<ul> <li>Government: Federal, State, Local, Victorian Government</li> <li>Employer Size</li> <li>Global Employers</li> </ul>	<ul> <li>benchmarking tables will be provided for comparison, but only those that reflect your dominant industry/business should be selected here. Please remove all that are not applicable or your core business.</li> <li>Aged Care</li> <li>All listed ASX Top 50</li> <li>Automotive: Wholesale and Retail</li> <li>Banking &amp; Financial Services</li> <li>Community Services</li> </ul>	<ul> <li>Media &amp; Entertainment</li> <li>Mining</li> <li>Operations Security</li> <li>Pharmaceuticals</li> <li>Professional Services &amp; Consulting</li> <li>Property</li> <li>Rail &amp; Logistics Transportation</li> <li>Recruitment</li> <li>Research &amp; Development</li> </ul>
	<ul> <li>Computer Software</li> <li>Construction</li> <li>Disability Services</li> <li>Education (broader than Higher Education)</li> <li>Energy / Utilities</li> <li>Engineering</li> <li>Health &amp; Wellbeing</li> <li>Hospitality</li> <li>Information Services Infrastructure</li> <li>Insurance</li> </ul>	<ul> <li>Retail</li> <li>Technology &amp; Telco</li> <li>Tourism &amp; Gaming</li> <li>Transport</li> <li>Are there any other <u>industry</u> benchmarks that you would like to see:</li> </ul>

#### INTERNATIONAL WORKPLACE INDEX PARTICIPATION

Do you participate in any other	No	
workplace equality indices globally?		
Please delete those not relevant		

#### ALL EMPLOYERS MUST COMPLETE THIS SECTION IN 2020

#### DISCLOSURE

Please select participation	We list annually employers that reach each of the employer recognition tiers within the AWEI, unless you choose to be anonymous. Some
identification level at which we can	employers choose only to be identified should they reach a certain recognition tier. Please identify the recognition tier at which we can identify
identify you	you:
(Name and Employer Tier only, no scores)	We are happy to be identified regardless of employer tier reached
Please delete those not relevant	

#### ALL EMPLOYERS MUST COMPLETE THIS SECTION IN 2020

#### ADDITIONAL AWARD SUBMISSIONS

Please list any other awards that you are submitting for this year (this provides us with a cross-check to ensure that all expected submissions are received).

NA

#### ALL EMPLOYERS MUST COMPLETE THIS SECTION IN 2020

#### **NEGATIVE PRESS / COMPLAINTS DISCLOSURE**

• We have received negative press that has impacted our reputation as an LGBTIQ inclusive employer s47E(d)

In relation to the above (maintaining required confidentiality), please broadly outline your course of action or response/outcomes of any complaints lodged:

Please see article relating to a DFAT officer providing advice to a same sex couple travelling to Brunei. https://www.news.com.au/world/asia/smart-traveller-tells-gay-couple-concerned-about-brunei-airlines-flight-to-act-straight/news-story/dbf8eff0f76e5adc80929d01a2e8df42

#### ACCURACY STATEMENT

We confirm that at the time of submission, details provided for all questions identified within the three submission documents are true and accurate. We understand that should any claims be found to be false, points and rankings will be adjusted accordingly.

Name of person signing off accuracy:	s22(1)(a)(ii)
Position within organisation:	Diversity Team Leader and Indigenous HR Advisor
Contact Email:	s22(1)(a)(ii)
Contact Phone:	s22(1)(a)(ii)

ALL EMPLOYERS MUST COMPLETE THIS SECTION IN 2020

### **2020 STANDING & ANNUAL SUBMISSION**

Both Standing and Annual Submission are now combined within the one document. All employers must complete both the Standing and Annual Submissions 2020.

### SECTION 1: STANDING SUBMISSION

As this is a new iteration of the AWEI, *please complete the Standing Submission in full* this year. Points will not be carried over from previous submissions. Please respond to each question as if it is being addressed for the first time.

#### STANDING SUBMISSION: HR POLICY & DIVERSITY PRACTICE

1. STANDING SUBMISSION: HR POLICIES & PRACTICE FOUNDATION, Removal of the terms: 'Sexual Preference' or 'Lifestyle Choice(s)'

We have conducted a review to ensure that any reference to 'sexual preference' or 'lifestyle choice' within our policy documentation, diversity references, on external facing websites and company intranet pages has been replaced with the words 'sexual orientation.'

Please provide an outline of progress to date:

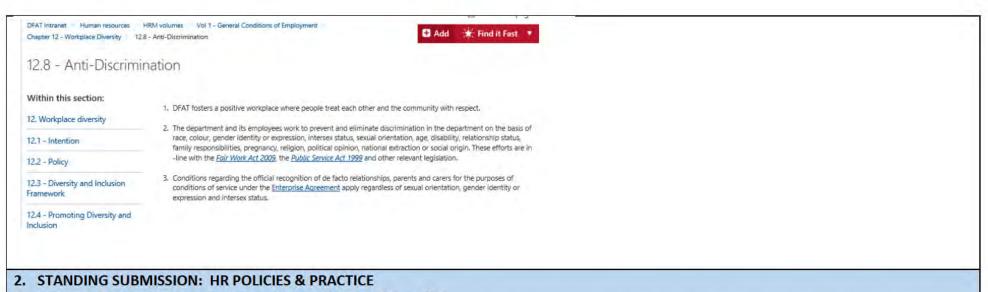
During 2019 our Human Resource Manual was updated. During this update, the Diversity Team Leader ensured that the words sexual orientation was utilised, where appropriate throughout the document.

Please provide name and contact details of senior representative who can, if required, verify the above: Senior HR Name/Contact Details for verification: s22(1)(a)(ii), A/g AS People, Performance and Support Branch. s22(1)(a)(ii)

Yes, updated in 2019 as below;

Human resources > Human Resource Manual (HRM) volumes > Vol 1 - General Conditions of Employment > Chapter 12 - Workplace Diversity > Section 12.09 - Anti-Discrimination

2. DFAT and its employees will work to prevent and eliminate discrimination in the department on the basis of race, colour, gender identity, intersex status, sexual orientation, age, physical or mental disability, marital status, family responsibilities, pregnancy, religion, political opinion, national extraction or social origin, consistent with the Fair Work Act 2009, the Public Service Act 1999 and other relevant legislation.



FOUNDATION: LGBTIQ Inclusivity within Policies and Benefits

On our policy intranet pages (or upfront within our policy documentation), we have made it <u>explicitly clear</u> that all policies are inclusive of LGBTIQ employees and their families (where families are included within policies/benefits).

Please provide screenshot or insert attachment of where you state the explicit inclusion of LGBTIQ employees (and families where relevant) within policies/benefits (please do NOT attach complete policies).

Our Human Resource Manual contains an Ant-Discrimination clause that outlines the department's commitment to eliminate the discrimination of LGBTIQ employees in line with the Fair Work Act 20019, Public Service Act 1999 and our Enterprise Agreement.

exters a positive workplace where people treat each other and the community with respect. Partment and its employees work to prevent and eliminate discrimination in the department on the basis of lour, gender identity or expression, intersex status, sexual orientation, age, disability, relationship status, esponsibilities, pregnancy, religion, political opinion, national extraction or social origin. These efforts are in the <u>Fair Work Act 2009</u> , the <u>Public Service Act 1999</u> and other relevant legislation. ans regarding the official recognition of de facto relationships, parents and carers for the purposes of ons of service under the <u>Enterprise Agreement</u> apply regardless of sexual orientation, gender identity or ion and intersex status.
Interprise agreement outlines our support for LGBTI families in service overseas ervice etermine conditions of service for employees working overseas g. ding the official recognition of de facto relationships for the ns of service under this Agreement apply regardless of sexual dentity, gender expression or intersex status.
gs are also provided with a Workplace Diversity briefing, which includes information on LGBTI inclusion and where to egy (Q1.6d). t within our family policy documentation), we explicitly communicate that our New Parent Leave (or equivalent) ren via surrogacy, adoption and foster arrangements regardless of employee gender.

2.11. 'family' - for the purposes of this agreement, means:

 a spouse or de facto partner (irrespective of gender, gender expression or gender identity), child (including an adopted child, a step-child, a foster child, a child who is the subject of a Permanent Care Order or an ex-nuptial child), parent, grandparent, grandchild or sibling of the employee; and/or a child (including an adopted child, a step-child, a foster child, or an ex-nuptial child), parent, grandparent, grandchild or sibling of a spouse or de facto partner of the employee; and/or a

#### 3. STANDING SUBMISSION: HR POLICIES & PRACTICE ADVANCED: New Parent Leave Inclusive of LGBTIQ Families

On our policy pages (or upfront within our family policy documentation), we <u>explicitly communicate</u> that our New Parent Leave (or equivalent) includes those who have children via surrogacy, adoption and foster arrangements regardless of employee gender.

#### For full points, please identify:

- (a) If leave covers surrogacy and where the availability of this leave is clearly communicated
- (b) If leave covers adoption and where the availability of this leave is clearly communicated
- (c) If leave covers foster arrangement and where the availability of this leave is clearly communicated

On our policy pages (or upfront within our family policy documentation), we explicitly communicate that our New Parent Leave (or equivalent) includes those who have children via surrogacy, adoption and foster arrangements regardless of employee gender. Section 2.11 of our EA states:

2.11. 'family' - for the purposes of this agreement, means:

a) a spouse or de facto partner (irrespective of gender, gender expression or gender identity), child (including an adopted child, a step-child, a foster child, a child who is the subject of a Permanent Care Order or an ex-nuptial child), parent, grandparent, grandchild or sibling of the employee; and/or a child (including an adopted child, a step-child, a foster child, or an ex-nuptial child), parent, grandparent, grandchild or sibling of a spouse or de facto partner of the employee; and/or a

Sections 51, 52 and 53 of our Enterprise Agreement refers to parental leave for Adoption and Foster parents. Please note that at the request of our LGBTI Network surrogacy leave was omitted from our EA. See below for screen shot. EA at Att. Section1.3 Our Enterprise Agreement

#### 51. Adoption and Foster Parent Leave

- 51.1. Where an employee with 12 months qualifying service assumes primary carer responsibilities for a child through an adoption or a permanent foster arrangement, the employee is entitled to take up to 14 weeks' paid adoption and foster parent leave from:
  - a) the date of placement of the child; or
  - b) one week before the date of placement where international travel is required; or
  - c) the date an employee fosters a child or is given responsibility for a child under a Permanent Care Order by a person or organisation with statutory responsibility for the placement of the child.
- 51.2. An employee may elect to spread the payment for paid adoption and foster parent leave over a maximum period of 28 weeks at half pay at a rate of no less than half normal salary. Under these administrative arrangements a maximum of 14 weeks' adoption and foster parent leave will count as service.

#### 52. Parental Leave without Pay

- 52.1. Employees may be granted up to 24 months parental leave without pay in accordance with the *Fair Work Act 2009*.
- 52.2. This clause applies to employees in relation to the birth of a child or where they

#### 53. Parental Leave with Pay

- 53.1. Employees who are not entitled to paid maternity, adoption or foster parent leave are entitled to two weeks' parental leave with pay to:
  - a) attend the birth or to provide care for their or their spouse or de facto partner's child following birth;
  - b) give birth and recover from a birth where the employee is not eligible for paid maternity leave;
  - c) to care for an adopted child, or a child for whom the employee is a legal guardian, and for whom the employee has recently assumed caring responsibilities and the employee is not entitled to paid adoption and foster parent leave.

#### 4. STANDING SUBMISSION: HR POLICIES & PRACTICE ADVANCED: Travel Advice for Employees

We have travel advice and support available to our LGBTIQ employees or employees with LGBTIQ dependents should they be required to travel for work (e.g. cultural context, safety, LGBTIQ matters in other jurisdictions).

Please provide a copy of travel advice available.

Mentoring Performance and Diversity Section (MPS)

MPS provides briefings for all first time postees and provides information on the different diversity strategies in DFAT (including LGBTI) and how they may be interpreted and incorporated at specific posts. For staff in managerial roles we discuss the support they can provide to staff and make sure they are on the forefront with their knowledge and understanding of DFAT's inclusive policies. s47E(d)



#### DFAT Families Network (DFN)

The DFAT Families Network (DFN) is a volunteer organisation established in June 2011 by a group of experienced DFAT officers and spouses who appreciated how difficult going on posting could be, including the return to Australia. The aims of the DFN are to foster access for families to all sorts of relevant information, and to build a network of families to share information and experiences. You can contact the DFN on s47E(d) or through s47E(d) The DFN is supported by DFAT

but is not a formal element of the Department.

#### LGBTI Network

The DFAT LGBTI Staff Network can be contacted on labti.network@dfat.gov.au for information and assistance to LGBTI officers considering applying for a posting. Information on the Network can be found at: s47E(d)

s47E(d)

DFAT is responsible for Smart traveller which provides all Australians with the latest information and advice for safe travel overseas – screen shots from Smart Traveller included below.

https://www.smartraveller.gov.au/

### **Advice for LGBTI travellers**

All travellers face risks overseas. Risks can be higher for lesbian, gay, bisexual, transgender and intersex (LGBTI) people in some countries. This information aims to help minimise these risks.

This page provides general advice about:

- · laws and customs of other countries
- violence and discrimination
- how to be safe in social situations
- tips before you go

Every county is unique in its approach to LGBTI people. It's your responsibility to get the facts first, and take steps to reduce your risks. Before you go, read our travel advisories. Contact the embassy or consulate for each of your destinations.

This page is for LGBTI Australians planning to travel overseas. If you're overseas and need <u>help</u>, see our advice on what to do <u>when things go wrong</u>.

#### Be aware of the law

You're subject to all local laws and penalties in your destination. Some may appear harsh by Australian standards. Behaviour that's legal in Australia could be illegal in more conservative countries.

Be aware that authorities may apply local laws inconsistently. Authorities may actively or passively discriminate against LGBTI people.

#### Same-sex relationships

- Same-sex relationships and activities might be legal in certain destinations, but illegal in others.
- Same-sex relationships and activities may be legal, but considered socially unacceptable.
  Some countries prohibit same-sex relationships and activities between males, but stay silent on
- females.

#### **Transgender or intersex**

Local laws are often silent on relationships involving transgender or intersex people. Laws regarding same-sex relationships may generally cover these relationships.

Some countries or regions have laws targeting people who dress or 'pose' as a person of another gender.

You may have difficulties travelling on a passport showing 'X' in the sex field. Especially when crossing international borders.

#### What happens if you break the local law

If people in your destination consider your behaviour offensive, you could find yourself in trouble. Authorities could fine, deport or extort you. You could be <u>arrested or jailed</u>.

In a small number of countries, you could be given the death penalty.

The Australian Government is limited how and when it can help if you're arrested or jailed overseas. See the <u>Consular Service Charter</u>.

#### How to reduce the risks

Research the laws, customs and attitudes of where you're going. Follow the local laws. Even if you disagree with them.

- Understand what the local law says you can and can't do when you're there.
- Know what the legal protections are for LGBTI people in your destinations.
- Consider whether you are comfortable visiting a destination where you may be discriminated against.

We outline key risks and advice for LGBTI Australians for each destination. See the <u>travel advisories</u> for the destinations you're travelling to and through.

<u>ILGA</u> represents the rights of LGBTI people around the world. See ILGA's information on <u>sexual</u> <u>orientation laws</u> and the <u>Trans Legal Mapping Report</u>.

#### Violence and discrimination toward LGBTI travellers

In conservative destinations, people could target you for being LGBTI. You could be <u>assaulted</u>. You could be also be the victim of verbal abuse or discrimination.

In some countries, authorities may ignore victims of crime who were targeted due to being LBGTI. In some cases, authorities may themselves discriminate. Reporting a crime against you could even get you <u>arrested or jailed</u>.

- Consider avoiding public displays of affection. In some conservative destinations, even a small
  gesture could incite violence.
- Consider your clothing in the context of the culture you are visiting. This may require dressing more conservatively.

Our <u>country-specific travel advisories</u> will usually note where conservative dress standards apply. This includes places where the law dictates women must dress a certain way.

#### **Be social safely**

Find out about the safest places for social activities, including partying. Speak to other LGBTI travellers before you go.

Be wary of new friendships, especially those you make online or through dating apps. Criminals may target you because you're LGBTI. They may try to exploit or harm you.

Check out our travel advice on partying safely.

#### Final tips before you go

- Read the travel advice for the countries you plan to visit. Subscribe for updates.
- Choose a destination where you'll feel safe and comfortable being who your are. Be prepared for any issues you might face.
- Learn the laws and culture of where your going. <u>Stay within the law</u>, even if you strongly disagree with them.
- Research guidebooks and online forums that cover issues for LGBTI travellers in detail. Check
   out the International Lesbian, Gay, Bisexual, Trans and Intersex Association
- Leave a detailed itinerary with someone at home. Plan to keep in regular contact.

#### **Read more**

- . Learn how to stay safe and take care of your health. See our general advice before you go.
- What you need to do if getting married overseas.
- What to do if your <u>sexually assaulted overseas</u>.
- Understand how and when consular services can help.

#### See also

- · Read about the International Lesbian, Gay, Bisexual, Trans and Intersex Association (ILGA).
- Learn about sexual orientation laws and the Trans Legal Mapping Report (ILGA).
- Read LGBTI travel information and advice (US Government).
- See safety and health advice for LGBTI travellers (UK Government).

#### 5. STANDING SUBMISSION: HR POLICIES & PRACTICE ADVANCED: Third Party Policies

We have audited third party service providers to ensure they align with our non-discriminatory policies/procedures, inclusive of LGBTIQ people and their families.

Please select all that have been audited, evidence only required for one:

Superannuation

Death & TDP Benefits / Life Insurance

Travel Insurance

□ Healthcare (excluding EAP – Employee Assistance Programs – covered elsewhere)

Please:

- (a) select all that have been audited from the list above (clicking the check box will mark it as selected)
- (b) Provide evidence for one of the above, showing explicitly where LGBTIQ inclusivity is stated.
- (c) Provide name and contact details of senior representative who can, if required, verify that the selected audits above have taken place:

Senior HR Name/Contact Details for verification:

When joining DFAT, staff are given the option to elect to use a superannuation fund that aligns with their personal needs and preferences. PSSAP which is the main Superannuation fund for the Australian Public service is also offered to new starters and is inclusive of registered same-sex relationships.

https://www.csc.gov.au/Members/Advice-and-resources/Factsheets-and-publications/pssap/

#### Who can I nominate? Superannuation law restricts the beneficiaries you can nominate to dependants, who are: · your spouse (including a de facto spouse of the same sex or opposite sex, who lives with you on a genuine domestic basis) · your children of any age (including adopted, step-children, ex-nuptial children, or a child within the meaning of the Family Law Act 1975) any person with whom you have an 'interdependency relationship'. You can also nominate your legal personal representative (the executor of your will, or the administrator of your estate) to receive your PSSap death benefit. Or, you can nominate a combination of dependants and your legal personal representative. If a person you nominate is a dependant at the time of your nomination, but is no longer a dependant at the time of your death, we are not required to pay your benefit according to your nomination. 6. STANDING SUBMISSION: HR POLICIES & PRACTICE ADVANCED: LGBTIQ Inclusive Domestic & Family **Violence Policy** We have a Domestic & Family Violence Policy (DFV) that covers the following: (a) specific challenges and unique types of violence faced by LGBTIQ communities (b) stated LGBTIQ avenues of support (c) a statement that the policy covers situations involving partners and their families For full points, Section 2.12 of our EA explicitly outlines our meaning of family and domestic violence which does not reference any particular gender/expression, sex, and or sexual orientation

2.12. 'family and domestic violence (FDV)' – means violent, threatening or other abusive behaviour by a current or former member of the employee's family or household that:

tormer de lacto partifier or the employ

- a) seeks to coerce or control the employee or a member of the employee's family or household; and/or
- b) causes harm or fear to the employee or a member of the employee's family or household. ;

#### In addition our DFV policy states:

#### What is Domestic and Family Violence?

Domestic and family violence can be defined as violence by a family member or current or former intimate partner (of the same or opposite sex/gender). This may involve actions and/or threats to gain and/or maintain power and control over another person through a range of abusive behaviours including, but not limited to, physical and sexual assault, emotional, economic or psychological abuse.

Domestic and family violence is a crime in all states and territories in Australia. State and territory police are responsible for the investigation and prosecution of instances of domestic and family violence.

Domestic violence occurs across all social strata, cultures, and age groups. The incidence of domestic violence is not dependent on sex, gender or sexual orientation. However, the data in Australia and internationally clearly show that men are most likely to be perpetrators and women the ones most adversely affected by this violence.

#### Our LGBTI Portal provides a list of a range of support services:

#### **Resources for LGBTI Employees**

LGBTI employees can often face unique challenges in the workplace. The following resources are intended to provide support to LGBTI Employees should they need it.

#### Coming out

- Reachout.com has developed the <u>Coming out</u> resource to support people to openly identify as LGBTI.
- LGBTI support services
  - National, state and territory-based services with volunteers and staff who have had personal experience of or training in dealing with LGBTI problems.

#### OLife

 QLife provides anonymous and free LGBTI peer support and referral for people wanting to talk about sexuality, identity, gender, bodies, feelings or relationships

#### National LGBTI Health Alliance

- The National LGBTI Health Alliance is the national peak health organisation in Australia for organisations and individuals that provide health-related programs, services and research focused on lesbian, gay, bisexual, transgender, and intersex people (LGBTI) and other sexuality, gender, and bodily diverse people and communities.
- Employee Assistant Program (EAP)
  - As an alternative to the SFO support services, face-to-face counselling for DFAT A-based staff, their immediate
    families and LES is available at most posts overseas using an external counselling provider. The external
    counselling service is also available to staff working in State Offices and Passport Offices around Australia. EAP
    telephone counselling is available at all posts. The current service provider is Life Works (previous known as
    Optum). Clients can make appointments via the following contact details:
    - Within Australia: 1300 361 008
    - Outside Australia: access <u>www.livewell.optum.com</u> and use the access code S47E(d)
    - · Clients can contact SFO to assist with setting up an appointment

DFAT has the Staff and Family Support Office, s47F(1)

# s47F(1) 7. STANDING SUBMISSION: HR POLICIES & PRACTICE ADVANCED: Communications on LGBTIQ Inclusive and Offensive Language We have developed targeted communications or public relations guides that are available to all employees within the organisation (i.e. guides that outline how to reference LGBTIQ communities in communications, articles, media, advertising, etc.), providing examples of inclusive language as well as language that is exclusive or offensive to LGBTIQ people. Whilst the department does not have a specific guide all staff are referred to Pride in Diversity's Manager's Guide to LGBTI Workplace Inclusion and Employers Guide to Intersex Inclusion which includes information on inclusive language and terminology. In addition, staff are encouraged to attend LGBTI Awareness Training, and to complete the e-Learning developed by Pride in Diversity.

Within our LGBTI Workplace Strategy the Department includes the following statement;

#### INTRODUCTION: OUR COMMITMENT

The Department of Foreign Affairs and Trade (DFAT) is committed to fostering a safe and supportive culture, where Lesbian, Gay, Bisexual, Trans or gender diverse and/or Intersex (LGBTI) employees feel respected, valued and are empowered to bring their whole selves to work. The department's Corporate Plan clearly outlines that valuing diversity and promoting inclusion are integral to advancing Australia's national interests, driving innovation, and reflecting Australian values of fairness and equality. It is fundamental that we work to prevent and eliminate all forms of discrimination in our workplaces in Australia and overseas.

LGBTI employees make a significant contribution to the department. Five per cent of DFAT respondents to the 2018 Australian Public Service (APS) Employee Census indicated they were LGBTI. Being able to bring your whole self to work is an important aspect of employee wellbeing, performance, innovation and satisfaction. We value the qualities, attributes, skills and experience of our LGBTI A-Based and Locally Engaged Staff (LES). This strategy seeks to support all LGBTI staff.

This Strategy uses the framework of Pride in Diversity's <u>Australian Workplace Equality Index</u> (AWEI), the national benchmark of LGBTI inclusion and adopts the 'nothing without us' approach. The Strategy has five key pillars - each with specific actions and designated business areas with responsibility for progressing implementation.

LGBTI inclusion is our collective responsibility and it is important that all departmental officers challenge attitudes, assumptions and ideas that might be adverse to LGBTI inclusion and work to actively celebrate, include and support LGBTI colleagues. Simple actions can result in meaningful change.

In addition, staff have access to LGBTI awareness eLearning Developed by PiD – Walking in Rainbow Shoes.

#### LEX 6485

#### STANDING SUBMISSION: LGBTIQ BULLYING/HARASSMENT & SUPPORT

#### 8. STANDING SUBMISSION: LGBTIQ BULLYING / HARASSMENT & SUPPORT FOUNDATION: LGBTIQ Training HR / Grievance Officers

We have an internal formal HR/Grievance process whereby LGBTIQ people can request or engage with:

- a) someone specifically trained in LGBTIQ Inclusion; OR
- b) an ally who has a good understanding of LGBTIQ sensitivities and potential areas of concern

Yes, in DFAT we have the following people who are identified to provide formal support for LGBTI staff;

- Diversity Team Leader
- Staff family and support office
- DFAT Medical Unit

Employees can find this information on the LGBTI Workplace Inclusion intranet page, see below. \*Please note that names have been removed for privacy.

#### HR Contact for LGBTI Inclusion

- Should you have any questions regarding LGBTI Inclusion at DFAT please contact workplacediversity@dfat.gov.au
- If you are an LGBTI officer and would like to speak confidentially with a HR officer who has been trained in LGBTI inclusion and support please contact:
  - <u>@dfat.gov.au</u> – @dfat.gov.au

Documentat	ent ion within ou	r bullvi	ng and harass	ment p	olicy/guidelines	rovide clear bel	avioural example	es of what constitu	tes
bullying/har		rms of	sexual orienta		1			our that constitute	
	arassment, includir ne you know is beir				and gender identity, is n	ot tolerated at DFAT.	ŕ		
<ul> <li>the Mento</li> </ul>	Network i <u>lace Diversity Cont</u> ring and Diversity yee Conduct and E	Section o	n <sup>s22(1)(a)(ii)</sup> or by ema		placediversity@dfat.go	<u>.au</u> , or			
_	DIVERSITY	-	EQUALITY		INCLUSION				

#### HARASSMENT

Harassment is unwanted and offensive, humiliating or intimidating conduct or behaviour by a person or persons directed towards another person. If based on an attribute such as a person's age, gender, race, religion, disability, sexual orientation, gender identity and/or expression it could also be discrimination.

Some forms of harassment if repeated may also be bullying.

Examples of workplace bullying and harassment include:

- telling insulting jokes about particular groups;
- sending inappropriate emails or text messages;
- displaying racially offensive or pornographic posters or screen savers.
- making derogatory comments or taunts about someone's personal characteristics;
- asking intrusive questions about someone's personal life;
- physical behaviour assault, intimidating or aggressive body language;
- verbal abuse offensive language or derogatory remarks about lifestyle choices, physical or mental abilities, or racial or ethnic background;
- behaviour or language that threatens, frightens, humiliates or degrades shouting and screaming, tone of voice, sarcasm and insults, whether face-to-face, in emails, online, or other electronic forums;
- · 'initiations' or pranks; or
- · unduly interfering with a person's personal property or work equipment.

Some subtle patterns of behaviour can also be considered bullying or harassment, for example:

- ostracism physical or social isolation, unreasonable exclusion from work-related activities, not acknowledging or responding to an individual's presance or comments, leaving the room when a person enters;
- undermining persistent and baseless criticism, unwarranted removal of responsibility, ridicule, taunts, hectoring, spreading gossip and rumours (either verbally, by email or social media), including inappropriate

*Employees can find this information on the LGBTI Workplace Inclusion intranet page, see below.* 

\*Please note that names have been removed for privacy.

#### HR Contact for LGBTI Inclusion

- Should you have any questions regarding LGBTI Inclusion at DFAT please contact workplacediversity@dfat.gov.au
- If you are an LGBTI officer and would like to speak confidentially with a HR officer who has been trained in LGBTI inclusion and support please contact:

\_\_\_\_\_@dfat.gov.au
 \_\_\_\_\_:@dfat.gov.au

#### 10. STANDING SUBMISSION: LGBTIQ BULLYING / HARASSMENT & SUPPORT INTERMEDIATE: EAP Provider

We have either:

- a) identified individuals within our EAP provider who have received specific training in, or have considerable understanding of the challenges faced by LGBTIQ individuals that we can refer our LGBTIQ employees
- b) received documentation that we believe demonstrates both the knowledge and expertise of our EAP provider to support LGBTIQ people

and we have:

c) clearly communicated this on our EAP Provider page and/or our LGBTIQ intranet page

We have not only engaged with our internal/external counselling or Employee Assistance Programs to ensure that they understand the work that we are doing in LGBTI inclusion and the challenges faced by LGBTI people in the workplace but we are confident of their competency in this area and have communicated the LGBTI inclusivity of our EAP provider to our employees.

DFAT Intranet > Human resources > Staff and Family Support Office > SFO Profiles

s47F(1) \*Please note that names have been removed for privacy From: Sent: Thursday, 20 February 2020 9:43 AM To: <mark>\$22(1)(a)(ii)</mark> CC: Subject: RE: EAP - LGBTI inclusion [SEC=UNCLASSIFIED] UNCLASSIFIED Hi s22(1)(a)(ii) Thanks for your email. Does this help? Cheers s22(1)(a)(ii) s47G(1)

6	s47E(d)		\$	10	2	密	
		<ol> <li>Open PeopleSoft.</li> <li>Click "My Learning";</li> <li>Click "Find Learning" and search Walking in Rainbow Shoes in the search bar.</li> </ol>					
		Resources for LGBTI Employees					
		LGBTI employees can often face unique challenges in the workplace. The following resources are int support to LGBTI Employees should they need it.	tended to	o provid	6		
		Coming out					
		Reachout.com has developed the <u>Coming out</u> resource to support people to openly identified.	fy as LGB	TL			
		LG811 support services					
		<ul> <li>National, state and territory-based services with volunteers and staff who have had persona training in dealing with LGBTI problems.</li> </ul>	al experi	ence of a	×		
		• Quite					
		<ul> <li>QLife provides anonymous and free LGBTI peer support and referral for people wanting to sexuality, identity, gender, bodies, feelings or relationships</li> </ul>	talk abo	ut			
		National LGBTI Health Alliance					
		<ul> <li>The National LGBTI Health Alliance is the national peak health organisation in Australia for individuals that provide health-related programs, services and research focused on lesbian, transgender, and intersex people (LGBTI) and other sexuality, gender, and bodily diverse pe communities.</li> </ul>	, gay, bis	exual,	d		
		Employee Assistant Program (EAP)					
		<ul> <li>As an alternative to the SFO support services, face-to-face counselling for DFAT A-based st families and LES is available at most posts overseas using an external counselling provider. counselling service is also available to staff working in State Offices and Passport Offices ar</li> </ul>	The exte	mai			

#### 11. STANDING SUBMISSION: LGBTIQ BULLYING / HARASSMENT & SUPPORT ADVANCED: Tracking of Incidents

The department is committed to providing a workplace that is free from workplace bullying, harassment and discrimination behaviours. Workplace bullying, harassment and discrimination are a risk to health and safety and are not tolerated in DFAT. Any allegation of bullying or harassment is examined and our procedures clearly state that timely action in response to any issue is a core responsibility of managers, supervisors and other people in key roles.

All branches and posts (located overseas) provide quarterly statistical reporting to the Staff Performance and Support Branch in Corporate Management Group. These statistics are compiled into reports for a number of audiences including the Workplace Relations Committee, the Ethics Committee and the Departmental Executive (DE). The DE forum is made up of our most senior executive and the reporting contains more details than other fora. The overall statistics and consequences of bullying, harassment or unethical behaviour are also reported to all staff in a biannual bulletin.

Bullying and harassment, including on the basis of sexual orientation and gender identity, is not tolerated at DFAT. If you or someone you know is being bullied or harassed please contact

the LGBTI Network

- the Workplace Diversity Contact Officers
- the Mentoring and Diversity Section on <sup>s22(1)(a)(ii)</sup>or by email at workplacediversity@dfat.gov.au, or
- the Employee Conduct and Ethics Section (EES), <sup>\$22(1)(a)(ii)</sup>

DIVERSITY • EQUALITY • INCLUSION

#### HARASSMENT

Harassment is unwanted and offensive, humiliating or intimidating conduct or behaviour by a person or persons directed towards another person. If based on an attribute such as a person's age, gender, race, religion, disability, sexual orientation, gender identity and/or expression it could also be discrimination.

Some forms of harassment if repeated may also be bullying.

#### Examples of workplace bullying and harassment include:

- telling insulting jokes about particular groups;
- sending inappropriate emails or text messages;
- · displaying racially offensive or pornographic posters or screen savers,
- making derogatory comments or taunts about someone's personal characteristics;
- asking intrusive questions about someone's personal life;
- physical behaviour assault, intimidating or aggressive body language;
- verbal abuse offensive language or derogatory remarks about lifestyle choices, physical or mental abilities, or racial or ethnic background;
- behaviour or language that threatens, frightens, humiliates or degrades shouting and screaming, tone of
  voice, sarcasm and insults, whether face-to-face, in emails, online, or other electronic forums;
- · 'initiations' or pranks; or
- · unduly interfering with a person's personal property or work equipment.

Some subtle patterns of behaviour can also be considered bullying or harassment, for example:

- ostracism physical or social isolation, unreasonable exclusion from work-related activities, not acknowledging or responding to an individual's presance or comments, leaving the room when a person enters;
- undermining persistent and baseless criticism, unwarranted removal of responsibility, ridicule, taunts, hectoring, spreading gossip and rumours (either verbally, by email or social media), including inappropriate

#### STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE

#### 12. STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE

**INTERMEDIATE: Gender Affirmation Policy and Process Documentation** 

We have a documented gender affirmation policy/process and documentation to support both; the employee(s) wishing to affirm their gender in the workplace AND their manager(s), peers and colleagues.

Note: 'Gender affirmation' (above) is the ideal term for what has commonly been referred to as 'transitioning.'

We will support employees who transition and/or affirm their gender. The development of this policy is underway with the LGBTI Network taking the lead on drafting the document during 2019. s47F(1) our Pride in Diversity Relationship Manager provided us with a draft policy in 2019, which will be launched in 2020. (page 11 of LGBTI workplace Strategy below)

**II - LGBTI TRAINING AND EDUCATION** 

#### Actions:

We will ensure that all staff have access to online resources that build awareness and understanding of LGBTI issues.

We will promote the uptake of the LGBTI Inclusion e-learning to improve LGBTI awareness and inclusion across the department, including locally engaged staff at post.

We will engage Pride in Diversity to deliver LGBTI inclusion training across the organisation including to the Senior Executive, managers and HR/recruitment teams.

We will maintain unconscious bias training and diversity briefings for selection, recruitment, placement and posting committees.

We will continue to provide workplace diversity pre-posting briefs to staff on their first posting and first time/returning Senior Administrative Officers, to ensure they are aware of the department's commitment to creating and maintaining an inclusive working environment. including for LGBTI people.

We will continue to provide briefings on anti-bullying, harassment and discrimination to staff of all levels prior to their commencement on posting and ensure LGBTI issues are explicitly explained.

We will support a network of Diversity and Anti-Harassment Officers (DAHOs) in all work areas, both in Australia and at overseas posts.

We will continue to provide training on anti-bullying, harassment and diversity to DAHOs, staff in Canberra, State and Territory Offices, Passport Offices and posts.

#### 13. STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE ADVANCED: Dress Codes and Uniforms

We have removed gendered language within organisational wide dress code policies and/or guidelines to empower all employees, including trans, gender diverse and non-binary employees to dress in a manner (or select uniforms) that best reflects who they are. Further contact details and information has also been provided for support, if required.

DFAT similar to other government agencies has abolished their dress codes, our requirement is that people wear what they feel comfortable in provided it is suitable business attire, allowing staff to bring their who selves to work.

Our Diversity team refers to the Managers guide to LGBTI Workplace Inclusion, Lets Talk Gender Guide (through the PiD webpage), the Out at Work: From Prejudice to Pride document developed by the Diversity Council of Australia and accesses the Pride in Diversity Relationship Manager s47F(1) for advice and support in relation to LGBTI Inclusion.

s47G(1)

#### Other resources

#### Pride in Diversity

<u>Pride in Diversity</u> is Australia's first and only national not-for-profit employer support program for all aspects of LGBTI workplace inclusion. A social inclusion initiative of ACON, Pride in Diversity are specialists in HR, organisational change and workplace diversity dedicated to improving the health and wellbeing of LGBTI people by reducing exclusion, invisibility, homophobia and stigma in the workplace.

#### Managers Guide to LGBTI Inclusion

This publication has been designed to assist Managers understand and support LGBTI workplace inclusion initiatives.

#### Out at Work: From Prejudice to Pride

The report <u>Out at Work: From Prejudice to Pride</u> examined why LGBTIQ+ individuals share or conceal their LGBTIQ+ identity or status at work and what Australian organisations can do to make their workplace safe and inclusive for LGBTIQ+ workers to be themselves.

#### SBS Sexuality

Celebrating the diversity of sexuality in Australia and its multicultural communities. The latest news, comment and analysis.

Resources about and for Intersex people

#### **Employers Guide to Intersex Inclusion**

A resource for HR practitioners and managers about Intersex inclusion developed by Pride in Diversity.

The resources are available on the intranet for all staff to access, and are communicated amongst the HR teams via email.

#### 14. STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE ADVANCED: Gender Affirmation Leave

We have an internal policy that ensures paid leave is available for employees who require time away to undertake or physically manage their gender affirmation.

Note: This leave is in addition to the need to utilise annual leave, sick or personal leave.

Employees are able to apply for miscellaneous leave which is above and beyond any personal leave. This is subject to approval and assists in cases where people going through gender affirmation.

#### 56. Miscellaneous Leave

- 56.1. The Secretary may grant miscellaneous leave to an employee or group of employees to cover a variety of absences from the workplace. Miscellaneous leave may be granted:
  - a) for the period requested, or another period;
  - b) with or without pay; and
  - c) to count as service or not count as service.
- 56.2. Further information about miscellaneous leave arrangements is contained in the HRM.
- 56.3. For periods of three days or less, supervisors can grant miscellaneous leave. For periods of miscellaneous leave greater than three days, approval must be sought from the Secretary.

### 15. STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE ADVANCED: Gender Neutral Bathrooms and Facilities

We have (or are working towards) having 'Gender Neutral' or 'All Gender' bathrooms and/or facilities with clear and visible signage available to employees.

Not accomplished yet.

### 16. STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE ADVANCED: (Forms) Non-Binary Gender Options for Employees

We have audited and amended (or are in the process of auditing/amending) all internal documents and forms that collect gender information to include non-binary options and options for those who identify as trans/gender diverse (moving away from binary male/female, Mr. Ms., Mrs etc.).

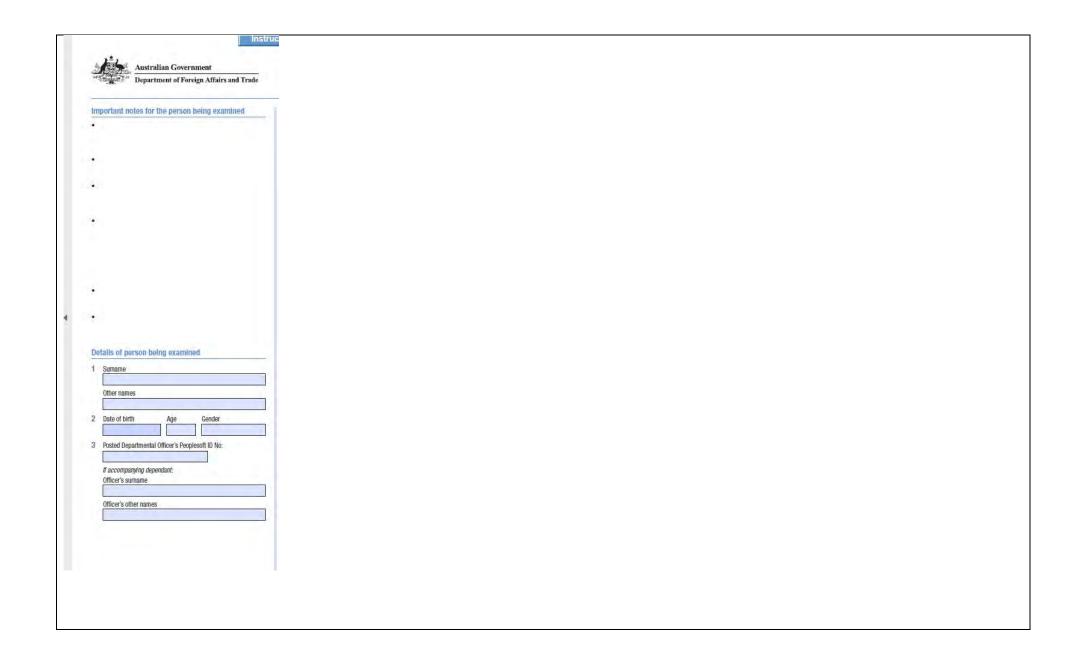
We provide the Pride and Diversity guide on our internal intranet page for "Terminology and Definitions" and "Employers Guide To Intersex and Inclusion" on the intranet page. s47E(d)

When capturing information on staff representation across DFAT we capture date on men, women and non-binary as per the below imagine taken from a recent report.

s47E(d)

In DFAT's eRecruit online application form, we ask candidates to specify their gender (the answers are de-identified and not provided to the committee). The answer options are male, female, and indeterminate/intersex/unspecified. We also have a Title question. This is non-mandatory for candidates and the answer options are Dr, Mr, Mrs, Miss, Ms, and Professor.

Most recently we amended our medical forms so that gender is not a drop down box and staff can now identify as they wish.



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### 17. STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE ADVANCED: (IT Systems) Non-Binary Gender Options for Employees

We have audited and amended (or are in the process of amending) all relevant IT systems that collect gender information to include non-binary options and options for those who identify as trans/gender diverse (moving away from binary male/female, Mr. Ms., Mrs etc.).

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In addition the Australian Passport Office collects information on sex and gender diverse passport applications, and applicants are given the option as identifying as X.

See link to Australian Passport website and additional information, <u>https://www.passports.gov.au/passports-explained/how-apply/eligibility-</u> citizenship-and-identity/sex-and-gender-diverse-passport

18. STANDING SUBMISSION: INCLUSION OF TRANS / GENDER DIVERSE PEOPLE ADVANCED: Trans and Gender Diverse Applicants

For trans/gender diverse applicants, we have:

On our Careers, page our message about Diversity and Inclusion at the department is clearly communicated including information about LGBTI Inclusion. Please refer to this link: <u>https://dfat.gov.au/careers/dfat-aps-careers/Pages/diversity-and-inclusion.aspx</u>

# Diversity and inclusion

DFAT recognises the importance of valuing diversity and promoting inclusion. We especially value the unique qualities, attributes, skills and experiences our employees bring to the workplace. Moreover, as the department that represents Australia to the world, it is important we reflect the diversity of the Australian population.

Diversity relates to sex, gender, age, language, ethnicity, cultural background, disability, sexual orientation, intersex status, religious beliefs, educational level, professional skills, work experience, socio-economic background, career obligations and/or other factors that make us unique. An employee's family, carer and other responsibilities, and the need to balance these with work, also contributes to the diversity of our workforce. We take an intersectional approach to diversity and inclusion, and recognise people may identify with multiple diversity groups.

The objectives of the department's diversity and inclusion program are:

- to raise awareness and understanding of challenges and opportunities facing people on the basis of their diversity
- to remove barriers and ensure workplace equity
- · to lead training and development of diversity and inclusion principles
- · to draw on diversity and inclusion in undertaking our core business more effectively
- · to help employees to balance work, personal, cultural and other responsibilities
- to support our staff diversity networks.

#### Diversity champions

Reflecting our commitment to diversity and inclusion, senior officers serve as champions:

- · Women in Leadership (Deputy Secretary)
- LGBTI (Deputy Secretary)
- Indigenous (Deputy Secretary)
- Disability (SES Band 2)
- Cultural and Linguistic Diversity (SES Band 2)
- Mental Health (SES Band 2), and
- Families (SES Band 2)

#### STANDING SUBMISSION: STRATEGIC FOCUS

#### **19. STANDING SUBMISSION: STRATEGIC FOCUS**

FOUNDATION: External Web LGBTIQ Workplace Inclusion Promotion

We have promoted our focus and work on LGBTIQ workplace inclusion on our external facing webpage (URL).

The network worked with HR on the development of the <u>LGBTI Workplace Strategy</u>. This document is publicly available on the external website and outlines the department's commitment to LGBTI inclusion. The result of network input has been a robust strategy that fully articulates the department's commitment to LGBTI Inclusion.

DFAT promotes our work in the LGBTI community via the DFAT blog which is linked to the main DFAT site s47E(d)

On our Careers page our message about Diversity and Inclusion at the department includes information about LGBTI Inclusion. Please refer to this link: <u>https://dfat.gov.au/careers/dfat-aps-careers/Pages/diversity-and-inclusion.aspx</u>

## Diversity and inclusion

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- Mental Health (SES Band 2), and

Families (SES Band 2)

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20. STANDING SUBMISSION: STRATEGIC FOCUS INTERMEDIATE: HR / Diversity Professional Accountabilities

We have at least one Diversity/HR professional whose role description, performance appraisal or work plan includes <u>specific</u> objectives/targets in the area of LGBTIQ inclusion (beyond a reference to LGBTIQ inclusion as an area of diversity).

s22(1)(a)(ii) is the Diversity Team leader and provides guidance and support to our LGBTI Network.

s47E(c)

## 21. STANDING SUBMISSION: STRATEGIC

FOCUS

**ADVANCED: Executive Sponsor** 

We have an Executive Sponsor with documented role expectations/accountabilities related to LGBTIQ inclusion work and advocacy within the organisation.

Secretary, Frances Adamson, is the Diversity Champion for DFAT, this makes her the highest ranking Champion in APS.

Deputy Secretary, Clare Walsh, is the DFAT LGBTI Champion.

### MESSAGE FROM THE SECRETARY



The department last outlined its commitment to LGBTI staff in an <u>Administrative Circular</u> in 2016. I am pleased that this Strategy reiterates and deepens that commitment.

It is clear that that whilst embracing diversity and inclusion is the right thing to do, it also integral to enhancing the department's productivity in order to advance Australia's national interests as outlined in the 2017 <u>Foreign Policy White Paper</u>.

Our LGBTI colleagues bring with them a range of qualities,

attributes, skills and experience that add great value to our work. We strive to create a workplace where people feel comfortable to be themselves at work because we celebrate and value diversity, and we want everyone to feel supported to reach their full potential.

It is important for all departmental officers to take responsibility for making DFAT a more inclusive environment for LGBTI colleagues and, indeed, for everyone.

While we still have progress to make, I am proud that we are continuing to support our LGBTI staff, and look forward to building on our momentum and sharing the journey with others.

I commend this LGBTI Workplace strategy to you.

Frances Adamson

SECRETARY

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#### MESSAGE FROM THE LGBTI CHAMPION

I was delighted this year to be appointed based LGBTI Champion by the Secretary. I pleased to be involved in the development department's LGBTI Workplace Strategy.



DFAT's Canberrahave been equally and launch of the

and Greg Ralph - the department's inaugural LGBTI Champions. They, and LGBTI colleagues before them, laid the foundation for this Strategy over many years.

The department is committed to providing an inclusive workplace that embraces all forms of diversity and treats all staff with respect and equity. Inclusion is about creating an environment in which all staff can bring their whole selves to work and be valued for the contribution that they make, not despite individual differences, but because of them.

I am looking forward to working with you all to implement the strategy in order to promote the inclusion of LGBTI people across DFAT and our work, and to continue to build a responsive, inclusive and safe workplace where all people feel comfortable and supported.

Clare Walsh

LGBTI Champion

Within the LGBTI Network Terms of Reference, the following is outlined for the Executive Sponsor. In addition, specific actions are outlined in the LGBTI Workplace Strategy for the Champion to complete.

#### **Executive Sponsor**

The network Executive Sponsor is a leader who will be actively involved and committed to the success of the network including attendance of events. The Executive Sponsor needs to be part of the executive leadership team.

LEX 6485

#### 22. STANDING SUBMISSION: STRATEGIC FOCUS

ADVANCED: Senior Management Diversity Accountability

We include specific diversity and inclusion accountabilities, job goals or expected outcomes within senior management appraisals beyond generic company values addressing diversity/inclusion (this may or may not include LGBTIQ specific accountabilities).

Note: This is outside of network leadership and executive sponsor accountabilities - applies to all executive/senior leaders.

The Department is working to embed Diversity and Inclusion KPI's in Personal Development Plans in 2020.

23. STANDING SUBMISSION: STRATEGIC

FOCUS ADVANCED: Customer-facing LGBTIQ

Inclusion

We have evaluated (or are in the process of evaluating) the LGBTIQ inclusivity of customer facing / service user processes.

s22(1)(a)(ii), Diversity Team Leader.

The Department is continuing to improve its customer facing services and provides access to the following our websites which were updated in September 2019 and November 2019. See links below.

https://www.passports.gov.au/passports-explained/how-apply/eligibility-citizenship-and-identity/sex-and-gender-diverse-passport

https://www.smartraveller.gov.au/before-you-go/who-you-are/LGBTI

24. STANDING SUBMISSION: STRATEGIC FOCUS

ADVANCED: Customers Information: Changing Gender Markers

We provide customers/service users with easily accessible information on how they can change their title (Mr, Ms, Mx), name and gender within our systems.

Please provide a copy of the customer/service user documentation that outlines this or a screenshot of that information.

https://www.passports.gov.au/passports-explained/how-apply/eligibility-citizenship-and-identity/travel-documents-issued-free https://www.passports.gov.au/passports-explained/how-apply/eligibility-citizenship-and-identity/sex-and-gender-diverse-passport

## **Gender transition**

If you hold a passport with at least two years validity remaining and on transitioning to or confirming another gender you wish to change the sex and/or name/s shown in your passport, you may apply for a replacement passport with the new details to be issued free of charge.

The replacement passport will be issued with the same expiry date as the passport being replaced.

You must <u>complete a full passport application form</u> and present original documents to <u>support your identity</u>, <u>citizenship</u> and name changes. You must also present a completed <u>B14 - Declaration sex gender of passport applicant</u> (754.22 KB) with your application.

\*\* END OF STANDING SUBMISSION \*\*

#### ANNUAL SUBMISSION

This is only applicable to work carried out in the 2019 calendar year. Points will not be allocated for work carried out in 2020.

SECTION 2: STRATEGY & ACCOUNTABILITY

### 1. ANNUAL SUBMISSION : 2019 STRATEGY & ACCOUNTABILITY FOUNDATION: External LGBTIQ Expertise

We have access to external LGBTIQ support/expertise that we have called upon throughout the assessed year (this may include but is not limited to PID).

Please provide evidence of <u>one</u> such engagement throughout the assessed year, identifying who that was with.

We regularly engaged with \$47F(1)

our relationship manager

s47G(1)

#### Coming out

Reachout.com has developed the <u>Coming out</u> resource to support people to openly identify as LGBTI.

#### LGBTI support services

 National, state and territory-based services with volunteers and staff who have had personal experience of or training in dealing with LGBTI problems.

#### · QLife

 QLife provides anonymous and free LGBTI peer support and referral for people wanting to talk about sexuality, identity, gender, bodies, feelings or relationships

#### National LGBTI Health Alliance

 The National LGBTI Health Alliance is the national peak health organisation in Australia for organisations and individuals that provide health-related programs, services and research focused on lesbian, gay, bisexual, transgender, and intersex people (LGBTI) and other sexuality, gender, and bodily diverse people and communities.

#### Employee Assistant Program (EAP)

- As an alternative to the SFO support services, face-to-face counselling for DFAT A-based staff, their immediate
  families and LES is available at most posts overseas using an external counselling provider. The external
  counselling service is also available to staff working in State Offices and Passport Offices around Australia. EAP
  telephone counselling is available at all posts. The current service provider is Life Works (previous known as
  Optum). Clients can make appointments via the following contact details:
  - · Within Australia: 1300 361 008
  - Outside Australia: access <u>www.livewell.optum.com</u> and use the access code s47E(d)
  - · Clients can contact SFO to assist with setting up an appointment

In addition we hold membership with the Diversity Council of Australia, and utilise s47F(1)

for executive advice as needed.

We have a documented LGBTIQ inclusion strategy (or pillar within an overarching diversity strategy) in place for the assessed year that includes <u>clearly defined</u> LGBTIQ targets and/or action plans.

Please provide a copy of the LGBTIQ component of your strategy. For full points, clearly defined targets or action plans must be included.

DFAT launched its inaugural LGBTI Workplace Strategy during 2018. The strategy was developed in consultation with our LGBTI Network, Pride in Diversity and Diversity Council of Australia. It includes an action plan and outlines how the department will remain accountable to ensure we continue to develop an inclusive working environment for our LGBTI employees.

The Strategy is available on our external website: <u>https://dfat.gov.au/about-us/publications/Pages/lgbti-workplace-strategy-2018-21.aspx</u> Pages III and IV.

### 3. ANNUAL SUBMISSION : 2019 STRATEGY & ACCOUNTABILITY INTERMEDIATE: LGBTIQ Advisory Group

We have <u>established and promoted</u> an internal LGBTIQ advisory group (this may be the leadership or a subset of your network or a group within your organisation outside of a network with distinct areas of expertise in LGBTIQ inclusion) which has:

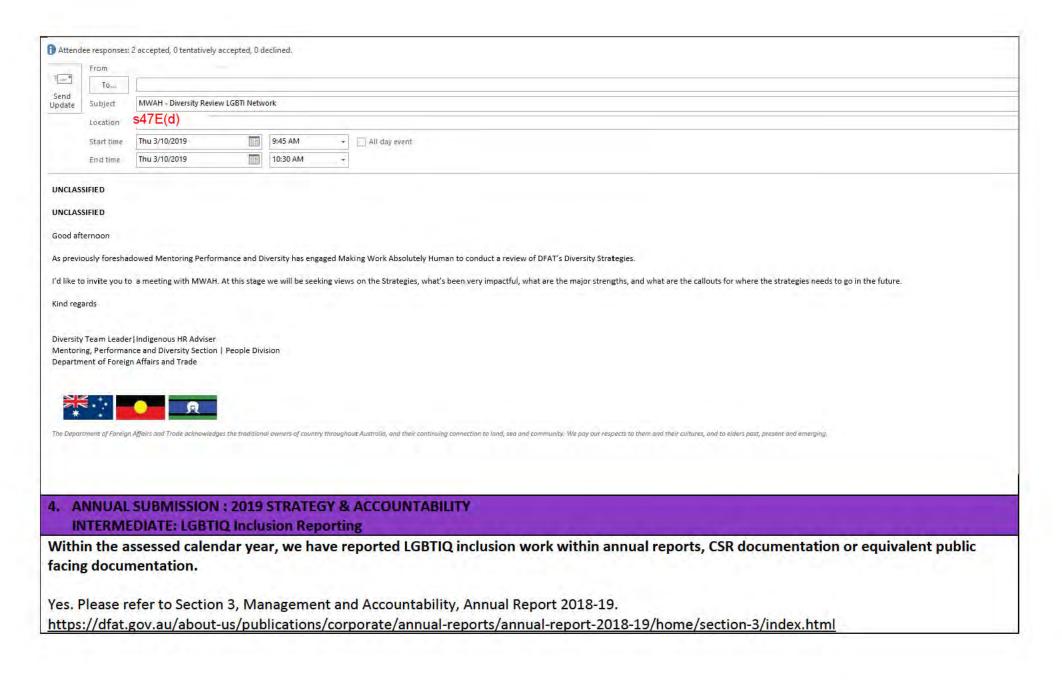
- a) met to specifically identify areas requiring change or to work on projects requiring their expertise and guidance
- b) engaged with the organisation in efforts to implement change or complete allocated projects

For full points, please provide:

(a) evidence of how this group's expertise or counsel is promoted across the organisation

(b) evidence of any meetings or work undertaken by this group throughout the assessed year

The department liaises with the LGBTI Network regularly to inform policy development. Please see evidence of meeting below



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### 5. ANNUAL SUBMISSION : 2019 STRATEGY & ACCOUNTABILITY INTERMEDIATE: Media Coverage

Our work in LGBTIQ inclusion has been covered/featured or recognised by an independent source (not internally written or published) within the assessed calendar year.

Note: This has to cover the extent of your inclusion work and cannot just be a brief reference to your organisation or an award won.

Please provide evidence of how your LGBTIQ inclusion work has been recognised by an independent source: screenshot, URL, image or insert attachment.

Refer to media article

https://www.theaustralian.com.au/sport/rugby-union/rugby-australia-takes-diversity-message-to-the-un-in-new-york/newsstory/b2bd603e59cfaabf9b1c672cffdb923e

6. ANNUAL SUBMISSION : 2019 STRATEGY & ACCOUNTABILITY ADVANCED: Strategic Work in Recruitment, Supplier Policy or Service Provision

We have completed, updated or are making progress towards work within one of the following areas over the assessed calendar year:

- LGBTIQ targeted recruitment (targeting LGBTIQ job seekers)
- LGBTIQ supplier policy / promotion / resourcing (either seeking LGBTIQ suppliers; or having a policy requiring suppliers to reflect your values around LGBTIQ inclusion or attend training)
- LGBTIQ marketing campaigns or service provision brochures/collateral specifically targeting LGBTIQ populations or answering questions
   specific to this population

Please provide evidence for work within <u>one</u> of the requested areas within the assessed year.

If you have completed work within more than one of the above areas within the assessed year, or have already existing (and current work) within areas listed above, please add that to the ADDITIONAL WORK section at the end of this submission.

As part of our Graduate recruitment we handed out DFAT LGBTI flyers at approximately 15 careers fairs that we attended. There was also a Diversity/LGBTI inclusive post to the Graduate Facebook page.



#### 7. ANNUAL SUBMISSION : 2019 STRATEGY & ACCOUNTABILITY ADVANCED: Executive Leadership Representation s47F(1)

## Deputy Secretary, Clare Walsh, is our LGBTI champion and also one of our Senior Executive staff. MESSAGE FROM THE LGBTI CHAMPION

I was delighted this year to be appointed based LGBTI Champion by the Secretary. I pleased to be involved in the development department's LGBTI Workplace Strategy.



DFAT's Canberrahave been equally and launch of the

and Greg Ralph - the

I would like to acknowledge Natasha Smith

department's inaugural LGBTI Champions. They, and LGBTI colleagues before them, laid the foundation for this Strategy over many years.

The department is committed to providing an inclusive workplace that embraces all forms of diversity and treats all staff with respect and equity. Inclusion is about creating an environment in which all staff can bring their whole selves to work and be valued for the contribution that they make, not despite individual differences, but because of them.

I am looking forward to working with you all to implement the strategy in order to promote the inclusion of LGBTI people across DFAT and our work, and to continue to build a responsive, inclusive and safe workplace where all people feel comfortable and supported.

Clare Walsh

LGBTI Champion

s47F(1)

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### 8. ANNUAL SUBMISSION : 2019 STRATEGY & ACCOUNTABILITY ADVANCED: LGBTIQ Inclusion Promotion

We can show evidence of promoting our commitment to LGBTIQ inclusion in two of the following areas:

- pitching for business or contracts
- engaging with potential clients/customers
- applying for funding
- engaging with strategic partners or key external stakeholders
- In DFAT's eRecruit online application form, we ask candidates to specify their gender (the answers are de-identified and not provided to the committee). The answer options are male, female, and indeterminate/intersex/unspecified. We also have a Title question. This is non-mandatory for candidates and the answer options are Dr, Mr, Mrs, Miss, Ms, and Professor.
- The Department is continuing to improve its customer facing services and provides access to the following our websites which were updated in September 2019 and November 2019. See links below. <u>https://www.passports.gov.au/passports-explained/how-apply/eligibility-citizenship-and-identity/sex-and-gender-diverse-passport</u> <u>https://www.smartraveller.gov.au/before-you-go/who-you-are/LGBTI</u>

Social Media posts

https://www.facebook.com/pg/AustraliaInCanada/photos/?tab=album&album\_id=2262423673847648

https://www.facebook.com/Khumbulani-LGBTI-Pride-1403022153354164/

https://www.facebook.com/AllianceFrancaisePTA/posts/idahot-2019-was-an-immense-success-with-a-fantastic-turnout-we-hope-that-the-eve/1725259180910924/

https://twitter.com/AusAmbTurkey/status/1143046054381666304?s=20

https://twitter.com/AusAmbSE/status/1158082669797883912

https://twitter.com/AusCGChennai/status/1167316949312786432

• Please also see attachments 2.Q8.

#### SECTION 3: LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS

Please note: Different terms are used for internal networks (including Ally/Champion Networks, Resource Groups, Employee Network Groups, Employee Action Groups, etc.). For the purpose of consistency within submission, when referring to such Networks or equivalent, the terminology used within this section will be *Employee Network*.

### 9. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS FOUNDATION: LGBTIQ Employee Network

Within the assessed calendar year, we have either:

a) an established LGBTIQ employee network with a clearly documented charter/purpose or remit

Refer to 3.Q9 Attachment A.

10. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS FOUNDATION: Network Leadership Structure

Our employee network has a clearly articulated leadership structure with:

a) clear roles and/or responsibilities for those involved

Refer to 3.Q9 Attachment A.

### 11. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS FOUNDATION: Strategy / Work Plan

Our network has in place its own strategy (or a work plan contributing to the organisation's LGBTIQ inclusion strategy) and has reported progress against clearly defined action plans, timelines and/or deliverables within the assessed year.

Pillar's III, IV of the Department's LGBTI Workplace Strategy includes Actions specifically for our network.

III - Supporting our LGBTI Network, Champion and Allies;					
Actions	Business Area Responsible	Timeline			
We will continue to provide a visible and active forum for LGBTI staff and others interested in LGBTI-related issues to meet, network and discuss matters of relevance, through support for the Network.	MPS	Ongoing			
We will ensure business areas actively consult with the LGBTI Network on the development of departmental policies, initiatives and events that have an impact on LGBTI inclusion, adopting the 'nothing about us without us' approach.	MPS, All Divisions	Ongoing			
We will support the Network in maintaining its Terms of Reference, which articulates roles and responsibilities for Network members, and encourage the development of a sustainability plan to ensure that the Network is supported continually.	MPS, LGBTI Network	Ongoing			
We will continue to maintain a SES LGBTI Champion to work closely with the department's LGBTI Network; to raise awareness of LGBTI issues; and promote inclusion in departmental decisions, policies and processes.	MPS, Secretary	Ongoing			
We will take an active role in delivering LGBTI content at department events and activities i.e. discussion panels and staff profiles.	LGBTI Network, MPS	Ongoing			
The Network will ensure that the LGBTI Staff Network page is up to date and includes a list of key contacts including Champions, Allies and its Terms of Reference.	LGBTI Network	Ongoing			
We will facilitate opportunities for LGBTI staff to raise issues with the LGBTI Champions and Allies should they wish to do so.	MPS, LGBTI Champion, Allies	Ongoing			
We will support the department's LGBTI Champion to foster a culture where staff are supported, respected and feel safe to bring their authentic whole selves to work.	LGBTI Champion	Ongoing			
Our LGBTI Champion will raise issues affecting LGBTI staff as appropriate including with Departmental Executive, and engage with LGBTI Champion counterparts across the APS and other organisations.	MPS, LGBTI Champion, Allies	Ongoing			
The department's SES Allies will attend Pride in Diversity Ally meetings to promote and facilitate the sharing of good practice and collaboration between other APS agencies.	MPS, LGBTI Network, LGBTI Champion, Allies, SES	Annually			

#### IV - Enhancing LGBTI visibility and inclusion

Actions	Business Area Responsible	Timeline
We will increase the visibility and raise the profile of LGBTI staff at DFAT.	LGBTI Champion, Allies, MPS, LGBTI Network	June 2019
We will celebrate days of significance, such as International Day Against Homophobia, Biphobia, <u>Intersexism</u> and Transphobia (IDAHOBIT), Wear it Purple and Mardi Gras in Australia and at our overseas posts annually.	MPS, LGBTI Network, Posts, Divisions, HRB	Annually
We will ensure a specific reference to LGBTI inclusion in the DFAT Induction Guide.	DAC	June 2019
Our SES leaders will model and champion inclusive behaviours and cultures, including by completing relevant LGBTI inclusion training and will be positive role models in supporting LGBTI events by attending and encouraging staff in their work areas to attend.	MPS, SES leaders	Ongoing
We will ensure our social media, DFAT website, reports and advocacy materials showcase a diverse department.	All Posts, all Divisions	Ongoing
We will actively promote inclusive consultations processes across DFAT, to ensure that all staff have a voice, not only on LGBTI specific issues.	LGBTI Network, MPS, LGBTI Champion, Allies, All Divisions, SES	Ongoing
We will encourage LGBTI staff, through the Network, to set up informal mentoring arrangements with more senior staff.	LGBTI Network, MPS	Ongoing
We will develop and implement an inclusive language guide utilising the Words at Work Guidelines developed by the Diversity Council of Australia and ensure that this is communicated and demonstrated by our senior leadership.	MPS	June 2019

All network activities have been completed to date with the network looking for opportunities in 2020-21.

IN	TERMEDIATE: Ori	ientation /		
			orientation, on-boarding or the welcoming of new hires within the organisation. If orientation is strictl ans to introduce new hires to the network and welcome them to the organisation.	y
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	ork convenors pro ipants. <mark>s47E(d)</mark>		duction section and then invited graduates to "Pink Drinks" as an opportunity to meet the broader netwo	rk

### 13. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS INTERMEDIATE: Strategy and Goals

Our network leads have objectives that are assessed annually within performance discussions, relating specifically to performance within that role (as opposed to generic cultural, diversity or value statements).

#### The department's Human Resource Manual states:

### 12.7 - Diversity Networks

Within this section:

We recognise the work of the department's diversity networks and the contributions they make to our objectives. Their activities can be conducted during work hours subject to employees' work priorities. In addressing requests to participate in activities, managers should consider operational requirements.

12. Diversity and Inclusion

#### And specifically recognises the LGBTI Network:

#### LGBTI Network

 The <u>LGBTI Network</u> is a volunteer-run community in the department that provides support and advocacy for important LGBTI issues in policy development, employee training and visibility, and outreach. It supports efforts to ensure DFAT improves its score in the Australian Workplace Equity Index and welcomes membership of all employees.

Specific details of each within the network are outlined in their Terms of Reference.

#### Co-Chairs

The Co-Chairs lead the committee and direction of the network, driving activities, initiatives and taking an active and visible role to support LGBTI inclusion across the firm.

Responsibilities include:

- updating the Network Charter as necessary;
- supporting the deliverables and activities in the AWEI;
- facilitating and coordinating quarterly Network meetings;
- providing advice and support to the organisation in aspects of LGBTI inclusion;
- maintaining relationships with LGBTI Champions, Sponsors and other leaders across industry; and
- <u>maintaining</u> communications with the Directorate of Diversity to ensure the firm <u>secretahas</u> a consistent and inclusive approach to LGBTI inclusion.

#### **Network Regional and Group Leads**

The role of regional and Group leads is to foster and support their workplaces' LGBTI inclusion and raise awareness of LGBTI initiatives and events. Responsibilities include:

- arranging and managing local events;
- collaborating with local network members to support LGBTI inclusion on a site or Group level;
- providing advice and support to the organisation in aspects of LGBTI inclusion;
- actively engaging with the committee; and
- attending committee meetings either in person or by teleconference.

#### **Communications lead**

The role of the communications lead is to support the network administratively.

#### Responsibilities include:

- scheduling and coordinating attendance for committee meetings;
- preparing and distributing network agenda and papers;
- maintaining membership lists and other records;
- maintaining, publishing and tracking action items; and
- <u>maintaining</u> the network intranet page.

#### **Sprint Leads**

The role of a Sprint Lead is to manage a sprint project, managing a small team who are working on an LGBTI initiative.

Responsibilities include:

- development of sprint project plan;
- managing sprint team objectives and leading project;
- reporting sprint process, timelines and outcomes to the Committee;
- facilitating and coordinating sprint meetings

#### Members

Network members are responsible for:

- contributing to a supportive and safe environment based on respect
- ensuring their supervisors are aware of and have approved attendance at Pride events with as much notice as possible;
- attending events and supporting LGBTI inclusion in a positive solutions focused manner;
- maintaining confidentiality and treating other members with courtesy and respect; and
- <u>notifying</u> the Communications lead of any adjustments required in order to facilitate their participation within the network.

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### 14. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS ADVANCED: Sustainability Plan

Our network has a documented sustainability plan (over and above a leadership structure) that will ensure the longevity and continuity of the network.

No.

## 15. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS

ADVANCED: Allies of Trans / Gender Diverse People

The network has undertaken one of the following within the assessed year:

- a) actively distributed, promoted or developed information on how to be an ally to trans/gender diverse employees
- b) worked with trans/gender diverse employees or community members to develop targeted inclusion initiatives profiling trans/gender diverse speakers or role models

Note: This is over and above speaking events or LGBTIQ calendar Days of Significance.

Points will be given for one of the above.

(a) If you have selected (a), please provide a copy of the information provided

(b) If you have selected (b), please provide details and evidence of this work

At the below mentioned event, merchandise was handed out including "Ally" signs and lanyards.

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### 16. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS ADVANCED: Visibility of LGBTIQ Women

Throughout the assessed year, our network has *either*:

- a) developed and made progress against an active strategy with targets in place to increase the visibility of LGBTIQ women; or
- b) undertaken and documented significant activity throughout the year to increase visibility of LGBTIQ women and role models
- (a) If you have selected (b), please provide an outline of all activity taken to specifically increase the visibility and participation of LGBTIQ women

With senior management direction the LGBTI network has aimed to increase network engagement by LGBTIQ women. The number of active LGBTIQ network members (task volunteers) has increased.

Clare Walsh, Deputy Secretary is our LGBTI Champion and chaired the Inaugural LGBTI Champions meetings that was hosted by DFAT.

The 41st Mardi Gras parade will be held in Sydney this Saturday 2 March. Almost 200 floats will make their way along the iconic Oxford Street and beyond, in front of an estimated crowd of 300,000 people. This year's theme is "Fearless".

Whilst DFAT's entry into the Mardi Gras parade for 2019 was not accepted due to the popularity of the event, Mentoring Performance and Diversity Section would like to express support on behalf of the department for those staff attending the parade this weekend. For further information on the Sydney Gay and Lesbian Mardi Gras Parade visit their webpage: <u>Sydney Gay and Lesbian Mardi Gras Parade</u>.

DFAT is committed to fostering an environment where LGBTI staff feel respected, valued and are empowered to bring their whole selves to work. With this in mind DFAT hosted the inaugural LGBTI Champions meeting, on Friday 22 February. This was the first time that LGBTI Champions met to discuss LGBTI Inclusion across the Australian Public Service.

The focus of the meeting was to develop an understanding of how agencies can work together to make the Public Service more inclusive of LGBTI officers and their families.

s47F(1) DFAT's relationship manager with Pride in Diversity was present and discussed the importance of participating in the <u>Australian</u> <u>Workplace Equality Index</u>. This index sets the benchmark for LGBTI workplace inclusion nationally and provides our Diversity and HR teams with valuable feedback on how we are tracking, what we are doing well and areas in which we can improve. A valuable part of this index is gaining an understanding of the lived day-to-day experience and views of our employees. This is conducted through a survey.

DFAT's LGBTI Champion, Clare Walsh, strongly encourages all staff to participate in this survey and have their say about our initiatives on LGBTI inclusion, regardless of how you personally identify. The survey is managed by Pride in Diversity, a non-profit organisation that supports Australian employers on LGBTI Workplace Inclusion, and closes on 31<sup>st</sup> March 2019.

Employees who wish to participate in the survey can do so by accessing this link: s47E(d)

All staff are encouraged to review the <u>LGBTI Workplace Inclusion</u> intranet page

Should you have any questions in regard to this survey or the work that the department is undertaking in regard to LGBTI Inclusion, please contact workplacediversity@dfat.gov.au. s47F(1)

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## 17. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS

#### **ADVANCED: Intersectionality**

Throughout the assessed calendar year, the network has provided opportunities for LGBTIQ people of diverse groups to raise their visibility and/or to share their stories in across the organisation:

Please provide evidence for one of the following:

- LGBTIQ and Aboriginal, Torres Strait Islander or Indigenous
- LGBTIQ and a person of faith
- LGBTIQ and of another diverse group (i.e. CALD, of mature age, living with disability, etc.)

LGBTI and CALD at our IDAHBOT event

# 18. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS

ADVANCED: Intersex Allies

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As intersex allies, the network has within the assessed calendar year:

Please provide evidence for up to two of the following:

- communicated what the organisation has been or is currently doing to be more inclusive of Intersex people while acknowledging that Intersex status is about variations of sex characteristics, not gender identity or sexual orientation
- held organisation-wide educational events where Intersex people have spoken
- distributed current and accurate information on Intersex inclusion or awareness raising across the organisation

- shared articles, books, movies, documentaries, presentations about Intersex from intersex perspectives
- sought and gained permission from intersex organisations such as IHRA to share relevant content on social media or your LGBTIQ network / diversity page
- developed a network initiative or working group with Intersex representation to help determine how the organisation or network can be more inclusive of Intersex people (over and above including Intersex awareness within LGBTIQ inclusivity training).

Please provide evidence for two of the selected actions above. (Note: If less than two actions mentioned above, partial points will be given.)

If you have undertaken above-and-beyond work for more than two actions mentioned above, please include evidence of work in the ADDITIONAL WORK section at the end of this submission.

The department has articulated its support for Intersex employees through our LGBTI Workplace Inclusion intranet page, by providing access to resources about intersex people, including the Employers Guide to Intersex inclusion developed by Pride in Diversity.

Resources about and for Intersex people

#### **Employers Guide to Intersex Inclusion**

A resource for HR practitioners and managers about Intersex inclusion developed by Pride in Diversity.

#### Intersex Human Rights Australia

The term 'intersex' refers to people who are born with genetic, hormonal or physical sex characteristics that are not typically 'male' or 'female'. Intersex people have a diversity of bodies and identities. Intersex Human Rights Australia is a useful resource for people who are intersex, and or allies of intersex people.

#### The 'I' in LGBTI: What it's like growing up intersex

An article presenting the life experiences of people who are intersex

#### I'm Intersex Here's What That Means

An article published by Minus18. Australia's youth driven network for LGBTIQ youth on what it means to be intersex.

#### 1. Employers Guide to Intersex inclusion developed by PiD

2. Intersex Human Rights Australia

The resources are permanently available to all staff on the department's intranet page.

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#### 19. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS ADVANCED: Broader Inclusion

Within the assessed calendar year, the network has planned, targeted and tracked both activity and progress within one of the following areas:

 a) increasing LGBTIQ presence or leadership within other internal diversity networks or working groups (i.e. women, parents, crosscultural)

Points will be allocated for <u>one</u> of the above. If you have completed work in more than one of the above stated areas, please include evidence of work in the ADDITIONAL WORK section at the end of this submission.

(a) If you have selected (b), please provide evidence of activity or LGBTIQ representation across other diversity networks

There is LGBTIQ presence and leadership in other internal diversity networks and working groups. There has been informal collaboration between the working groups among LGBTIQ members. However the constrained human resourcing context of all diversity networks in DFAT has constrained growth in this area.

20. ANNUAL SUBMISSION : 2019 LGBTIQ EMPLOYEE NETWORKS / RESOURCE GROUPS ADVANCED: Network Reporting

Our network produced an internal report on network achievements over the assessed calendar year (over and above any regular reporting in place), addressing at least two areas of performance:

- progress against the year's targets
- additional advice provided to the organisation throughout the year
- areas of significant contribution
- areas of future focus
- annual progress tracking against the AWEI

Please provide evidence for <u>at least two</u> of the addressed areas above. (Note: If less than two actions mentioned above, no points will be given. Full points will be given to more than two of the addressed areas above.)

Please provide:

(a) a copy of your report

See attachment 3.Q20 Attachment B – LGBTI Network Volunteers Status.

#### SECTION 4: VISIBILITY OF INCLUSION

#### 21. ANNUAL SUBMISSION : 2019 VISIBILITY OF INCLUSION FOUNDATION: Days of Significance

Within the assessed calendar year, we have celebrated and promoted LGBTIQ Days of Significance across the organisation while providing employees with an understanding of why these dates are important.



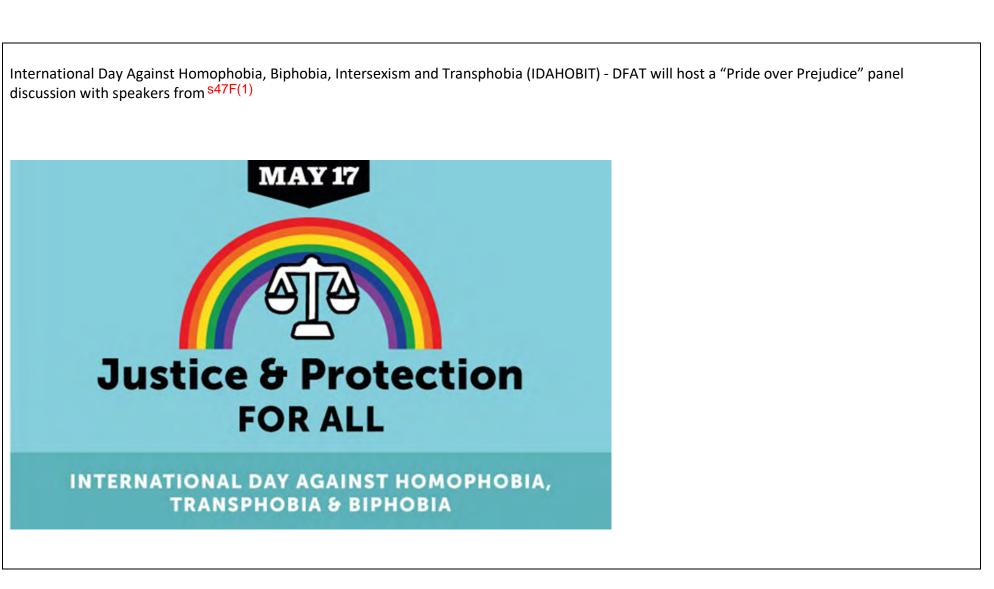
Today is **Wear it Purple Day**, supporting young LGBTI people to help shape a better world for us all. A culture of inclusion helps all staff feel comfortable bringing their whole selves to work and ensures the wellbeing of our LGBTI colleagues. DFAT is committed to fostering a culture where all employees feel respected and valued, and I encourage you all to think about how we can be supportive of our LGBTI colleagues and friends. Further information and resources, including the LGBTI Workplace Strategy, can be found on the LGBTI Workplace Inclusion intranet page.

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EVENT: <b>\$47E(d) and \$47F(1)</b> for Wear it Purple Day – Friday 30 August	
o celebrate Wear It Purple Day on Friday 30 August all staff are encouraged to wear purple and join the DFAT LGBTI Netwer $47F(1)$	ork and the People, Performance and Support Branch in the S47E(d) for a guest speaker event: s47E(d) and s47F(1)s47F(1)
ent Details ate: Friday 30 August 2019 me: 10:00-11:00am eation: <b>S47E(d)</b> idience: All interested DFAT officers	
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ear colleagues,	
celebrate Wear it Purple Day, a day to raise awareness of the LGBTI community, all staff are encouraged to wear purple	on Friday 30 August and join the DFAT LGBTI Network and the People, Performance and Support Branch for two events next week.
ide Drinks u are invited to join the DFAT LGBTI Network's Pride Drinks as they celebrate on the eve of Wear it Purple Day at <mark>s47E(</mark> te: Thursday 29 August 2019 ne: 5:00-7:30pm cation: <mark>s47E(d)</mark>	(d) Thursday 29 August. All are welcome, no RSVP required. Please feel free to contact the Network on <u>lebtinetwork@dfat.gov.au</u>
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o celebrate Wear it Purple Day on Friday 30 August all sta erformance and Support Branch in the <sup>s47E(d)</sup>	ff were encouraged to wear purple and join the DFAT LGBTI Network and the People, for a guest speaker event: <sup>\$47E(d)</sup> and <sup>\$47F(1)</sup> . \$47F(1)
Ve applied for a float in the 2019 Mardi Gras and had fund ave participated in other Pide Marches throughout the glo	ling put aside, however Mardi Gras did not accept our submission. Departmental staff obe. Please refer to Att. 2Q8.



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Ottawa Post was proud to coordinate the inaugural 'Diplomats for Equality' marching contingent at Ottawa's Capital Pride Parade on 25 August 2019. The initiative was based on the success of 'Diplomats for Equality' groups in European Pride Parades in 2018. The event marked the first time that Ottawa's diplomatic corps had marched as a combined group. Twenty missions and 150 people participated, with excellent feedback from participating HOMs and strong social media engagement through the #DiplomatsforEquality hashtag. GAC's LGBTI network has expressed a desire to march with the group in 2020. Attached are a couple of photos from the event.

The Australian High Commission marked Pride Week in London with variety of activities. Chiefly, on 3 July High Commissioner George Brandis hosted a panel discussion followed by a reception. Feedback from other missions, NGOs and private sector contacts has been that Australia's events were the best Pride events hosted by the London-based diplomatic community in 2019. (Photos attached).

Pride Panel – London High Commision. The panel discussion drew the celebration of Pride together with a deeper consideration of related human rights issues. The panel – Australian journalist Latika Bourke (as moderator); Global Head of Inclusion, Clifford Chance LLP, Mr Tiernan Brady;

founder and Executive Director of UK Black Pride and incoming Executive Director of the Kaleidoscope Trust, Phyllis Akua Opoku-Gyimah; and Senior Advocacy Advisor at Human Dignity Trust, Alistair Stewart (an Australian) – discussed global milestones in the journey towards full equality for LGBTI persons. Brady, who led the Irish and Australian Marriage Equality Campaigns, reflected on how momentum for social change is built over time. Opoku-Gyimah spoke on ensuring human rights are implemented intersectionally, recognising sexuality, gender, race, religion and class. Stewart spoke on the use of strategic litigation to challenge criminalisation of consensual same-sex relations. The High Commission has received significant positive feedback on this event, including from Tory government advisers, business contacts and NGOs.

Pride Reception – London High Commission. The reception had dual purposes. It marked Pride Week in London, and also publicised the Sydney Gay and Lesbian Mardi Gras' (SGLMG) campaign to host "World Pride in 2023". SGLMG presented their bid to over 300 guests, which included voting members of the InterPride movement, which oversees World Pride. SGLMG's presentation successfully transitioned the evening from the serious issues of the LGBTI movement on to the celebration that SGLMG hopes to make out of Word Pride in 2023. The event featured an LGBTI-themed inflatable artwork by Australian duo Maurice Goldberg and Matthew Aberline, and a set by Australian DJ, Tasty Lopez – Sydney subsequently won the bid to host World Pride 2023.

UN Mission, New York, again supported **LGBTI Advocacy Week** in New York in December, when the NGO **OutRight International** brings human rights defenders and advocates from around the world for outreach. Post hosted an afternoon tea for human rights defenders from the Asia Pacific region, bringing them together with diplomats from across Asia Pacific. The neutral setting of the Australian Mission and informality of the afternoon tea allowed for relaxed and open exchanges.

In a tough environment for LGBTI groups, the Australian Embassy in Seoul is a prominent supporter of grassroots movements, in addition to hosting initiatives of our own.

The Embassy didn't only support the major queer festival in Seoul, but also attended two regional festivals in areas where LGBTI advocacy is less advanced.

Many other overseas posts participated in events worldwide - see attachments 2.Q8 Attachments A to R.

#### 22. ANNUAL SUBMISSION : 2019 VISIBILITY OF INCLUSION FOUNDATION: Visibility

We actively encourage and provide a means by which employees can indicate their commitment to LGBTIQ workplace inclusion through the use of: ALLY email signatures, lanyards, personal pronouns, etc.

Please provide:

- a) A list of options available to employees through which they can visually indicate that they are an ally or supporter of LGBTIQ inclusion
- b) A couple of photos to support the visibility of these within the workplace (please limit photos to a couple not required for each available option)

See attachment Q22.A DFAT LGBTI terms of reference.



#### 23. ANNUAL SUBMISSION : 2019 VISIBILITY OF INCLUSION INTERMEDIATE: Ally / Champion Reference Guides

We provide Ally/LGBTIQ Champion Reference Guides or materials on how to be an effective ally and/or an active champion for LGBTIQ inclusion within the workplace.

Please provide

- (a) copy of this guide or an outline of the content covered within the guide
- (b) information regarding how it is distributed or where this guide can be found

Our LGBTI portal on the DFAT intranet page provides resources for LGBTI Ally's to utilise.

This includes signage, how to respond to questions or opposition, LGBTI Terms guide and also online training resources.

We also have Ally pins and Ally lanyards that staff can access and wear.

See photos below from around our office.

## Ally

An "ally" is a term used to describe someone who is supportive of LGBTI people. It encompasses non-LGBTI allies as well as those within the LGBTI community who support each other, e.g. a lesbian who is an ally to the bisexual community.

The following resources provide staff with an overview of ways you can show your support for your LGBTI colleagues.

- · Ally Resource Actively show your support [PDF]
- <u>Responding to questions or opposition</u> [PDF]
- LGBTI Terms Guide [PDF]
- Ally sign [PDF]
- Intersex for allies

### LGBTI Awareness training

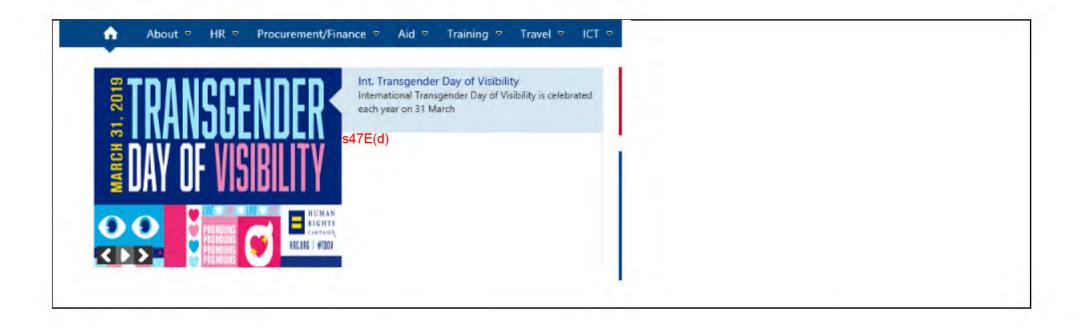
#### Face to Face training

DFAT engages <u>Pride in Diversity (PiD)</u> to deliver LGBTI awareness training sessions. The training enhances participants' understanding of the importance of LGBTI workplace inclusion as well as explaining terminology, exploring challenges often faced by LGBTI employees and sharing advice on how to be more inclusive. Staff interested in attending should contact <u>workplacediversity@dfat.gov.au</u>.

#### e-Learning

All staff have access to LGBTI Awareness e-Learning available on PeopleSoft. To Access:

- 1. Open PeopleSoft;
- 2. Click "My Learning";
- 3. Click "Find Learning" and search Walking in Rainbow Shoes in the search bar.



INTERMEDIATE: Individual LGBTIQ Inclusion Work Acknowledgement

We acknowledge and communicate the work of exemplary individuals regarding their work in LGBTIQ inclusion within the workplace, internally. Note: this excludes awards given externally such as AWEI awards – this is about YOUR acknowledgement of individuals internally.

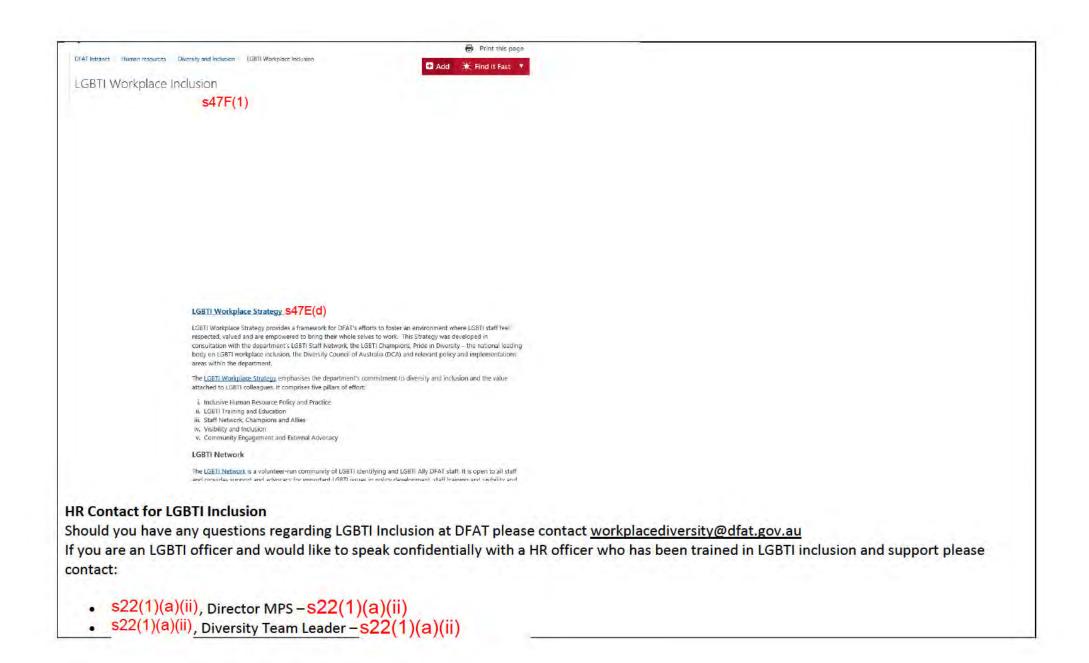
No.

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## 25. ANNUAL SUBMISSION : 2019 VISIBILITY OF INCLUSION INTERMEDIATE: Confidential Contacts

We have an LGBTIQ intranet page that clearly identifies LGBTIQ people or allies who can be contacted for a confidential and informal discussion regarding being an LGBTIQ employee within the organisation. This is over and above any HR or grievance contacts and confidentiality must be assured.

Please provide a screenshot of where this information is provided. For full points, you must indicate CONFIDENTIALITY and therefore cannot be network mailbox or address.



LEX 6485

# • s22(1)(a)(ii), Diversity Officer – s22(1)(a)(ii)

The department's Anti-bullying, Harassment and Discrimination Team can advise and assist in the early intervention and resolution of issues. Email s47E(d) or telephone (02) 6261 xxxx or (02) 6178 xxxx.

Seek assistance and support from

- Supervisor/manager
- SAO/Head of Mission/Head of Post
- Employee Conduct and Ethics Section
- Workplace Bullying and Harassment
- Staff and Family Support Office
- Diversity and Anti-Harassment Officers Report unacceptable behaviour to:

Department of Foreign Affairs and Trade

+61 2 6261 xxxx

www.dfat.gov.au / contact us

**Internal Reporting Options** 

DFAT Employee Conduct and Ethics Section

s47E(d)

+61 2 6261 xxxx	
s47E(d)	
+61 2 6261 xxxx	
+61 2 6178 xxxx	
+61 2 6178 xxxx	
26. ANNUAL SUBMISSION : 2019 VISIBILITY OF INCLUSION	
INTERMEDIATE: Communication of LGBTIQ Support Information	
As the initial source of information for LGBTIQ employees, our LGBTIQ intranet page <u>clearly articulates:</u> a) the process for formally reporting workplace LGBTIQ bullying/harassment b) available LGBTIQ friendly support (should this occur)	
For full points, please:	
(a) provide a screenshot of where this information is communicated on the network or LGBTIQ diversity page. (b) clearly show LGBTIQ friendly support avenues	
Provided on the LGBTI portal on the DFAT intranet page <sup>s47E(d)</sup>	
HR Contact for LGBTI Inclusion	
Should you have any questions regarding LGBTI Inclusion at DFAT please contact <u>workplacediversity@dfat.gov.au</u> If you are an LGBTI officer and would like to speak confidentially with a HR officer who has been trained in LGBTI inclusion and support contact:	please
• s22(1)(a)(ii), Director MPS – s22(1)(a)(ii)	

- s22(1)(a)(ii), Diversity Team Leader s22(1)(a)(ii)
   s22(1)(a)(ii), Diversity Officer s22(1)(a)(ii)

Anti-bullying, Harassment and Discrimination Team

The department's Anti-bullying, Harassment and Discrimination Team can advise and assist in the early intervention and resolution of issues. Email s47E(d) or telephone (02) 6261 xxxx or (02) 6178 xxxx.

#### Seek assistance and support from

Supervisor/manager SAO/Head of Mission/Head of Post **Employee Conduct and Ethics Section** Workplace Bullying and Harassment Staff and Family Support Office **Diversity and Anti-Harassment Officers** 

#### **Internal Reporting Options**

DFAT Employee Conduct and Ethics Section s47E(d)

+61 2 6261 xxxx

#### s47E(d)

+61 2 6261 xxxx

+61 2 6178 xxxx

#### Report unacceptable behaviour to:

Department of Foreign Affairs and Trade +61 2 6261 xxxx www.dfat.gov.au / contact us

# +61 2 6178 xxxx 27. ANNUAL SUBMISSION : 2019 VISIBILITY OF INCLUSION **ADVANCED: LGBTIQ Social Media Streams** We have internal LGBTIQ social media streams or any other means by which we can engage staff in conversations and post items of interest in regard to our inclusion work (may include but is not limited to Yammer, Twitter, Facebook, SharePoint). We post all information of our inclusion work on our announcement page on our intranet. E.g article below: The 41st Mardi Gras parade will be held in Sydney this Saturday 2 March. Almost 200 floats will make their way along the iconic Oxford Street and beyond, in front of an estimated crowd of 300,000 people. This year's theme is "Fearless". Whilst DFAT's entry into the Mardi Gras parade for 2019 was not accepted due to the popularity of the event, Mentoring Performance and Diversity Section would like to express support on behalf of the department for those staff attending the parade this weekend. For further information on the Sydney Gay and Lesbian Mardi Gras Parade visit their webpage: Sydney Gay and Lesbian Mardi Gras Parade. DFAT is committed to fostering an environment where LGBTI staff feel respected, valued and are empowered to bring their whole selves to work. With this in mind DFAT hosted the inaugural LGBTI Champions meeting, on Friday 22 February. This was the first time that LGBTI Champions met to discuss LGBTI Inclusion across the Australian Public Service.

The focus of the meeting was to develop an understanding of how agencies can work together to make the Public Service more inclusive of LGBTI officers and their families.

s47F(1) DFAT's relationship manager with Pride in Diversity was present and <sup>wret</sup> discussed the importance of participating in the <u>Australian</u> <u>Workplace Equality Index</u>. This index sets the benchmark for LGBTI workplace inclusion nationally and provides our Diversity and HR teams with valuable feedback on how we are tracking, what we are doing well and areas in which we can improve. A valuable part of this index is gaining an understanding of the lived day-to-day experience and views of our employees. This is conducted through a survey.

DFAT's LGBTI Champion, Clare Walsh, strongly encourages all staff to participate in this survey and have their say about our initiatives on LGBTI inclusion, regardless of how you personally identify. The survey is managed by Pride in Diversity, a non-profit organisation that supports Australian employers on LGBTI Workplace Inclusion, and closes on 31<sup>st</sup> March 2019.

```
Employees who wish to participate in the survey can do so by accessing this link: S47E(d)
```

All staff are encouraged to review the <u>LGBTI Workplace Inclusion</u> intranet page

Should you have any questions in regard to this survey or the work that the department is undertaking in regard to LGBTI Inclusion, please contact workplacediversity@dfat.gov.au.

s47F(1)

## SECTION 5: TRAINING, AWARENESS & PROFESSIONAL DEVELOPMENT

Please do not include compliance training covering anti-discrimination policies or training within events. Both of these are covered elsewhere.

28. ANNUAL SUBMISSION : 2019 TRAINING, AW FOUNDATION: Face-to-Face Training	ARENESS & PROFESSIONAL	DEVELOPMENT
We have made face-to-face LGBTIQ Awareness may include any training conducted via video co		vailable to all employees throughout the assessed calendar year (this
Please provide the following for <u>one</u> such piece o	f training:	
Name of Trainer or Video:	s47F(1)	Our trainer is accredited by or from Pride
		in Diversity
Length of training:	1.5 Hours	
Date:	20/11/2019	
Number of attendees approx that will have	s47E(d)	
gone through this training throughout the		
assessed calendar year		

ion (MPS) would like to invite you training to explore challenges often faced by LGBTI
explore challenges often faced by LGBTI

Where employees can access this training :	Please provide screenshot of where this training is accessed.	
	LGBTI Inclusion: Walking in rainbow shoes eLearning	
	Class Dotails (2)	
	Class Code LGBTI eLearning Class Name LGBTI Inclusion: Walking in rainbow shoes eLearning	
	Type Web-Based Learning Contact Montoring Performance and Diversity Section	
	Price Per Seal - Drop Charge -	
	Start Date - End Date -	
	Last Enrolment Date - Last Drop Date -	
	Available Seats – Available Waitlist 0	
	Language English	
	Overview Directives Met Schedula Prorequisities Notes and Attachments	
	Description This module aims to help raise awareness of lesbian, gay, bisexual and trans issues.	
	including the differences between sexual orientation and gender identity.	
	Class Syllabus	
	To receive credit for this class you must complete all required tasks	
	1 LGBTI eLearning	
	Required Web Based (Duration 20 Mins)	
	(rympeon, yo mulp)	
	Enrol Plan for Later	
Tracking:	Please identify:	
	(a) how participation numbers are tracked reports are run by our eLearning team. (b) approximate number of people accessing this training throughout the assessed	
	year, <sup>s47E(d)</sup>	

s47E(d)

30. ANNUAL SUBMISSION : 2019 TRAINING, AWARENESS & PROFESSIONAL DEVELOPMENT ADVANCED: Professional Development for LGBTIQ Inclusion

Throughout the assessed calendar year, we have either:

(a) provided LGBTIQ people with LGBTIQ specific leadership training, internally or externally (excludes conferences unless specifically dedicated to LGBTIQ leadership development)

(b) put processes in place to ensure that there is LGBTIQ representation within talent development programs.

No.	
31. ANNUAL SUBMISSION : 2019 TRAINING, AWARENESS & PROFESSIONAL DEVELOPMENT	
ADVANCED: LGBTIQ Inclusion Training Plan We have a strategy or training plan in place to specifically address LGBTIQ inclusion and/or awareness training for all empl	lovees.
Please provide: (a) a copy of the strategy	
(b) outlined progress made throughout the assessed year	
See Attachment 1 – LGBTI Strategy.	

#### **II - LGBTI TRAINING AND EDUCATION**

#### Actions:

We will ensure that all staff have access to online resources that build awareness and understanding of LGBTI issues.

We will promote the uptake of the LGBTI Inclusion e-learning to improve LGBTI awareness and inclusion across the department, including locally engaged staff at post.

We will engage Pride in Diversity to deliver LGBTI inclusion training across the organisation including to the Senior Executive, managers and HR/recruitment teams.

We will maintain unconscious bias training and diversity briefings for selection, recruitment, placement and posting committees.

We will continue to provide workplace diversity pre-posting briefs to staff on their first posting and first time/returning Senior Administrative Officers, to ensure they are aware of the department's commitment to creating and maintaining an inclusive working environment, including for LGBTI people.

We will continue to provide briefings on anti-bullying, harassment and discrimination to staff of all levels prior to their commencement on posting and ensure LGBTI issues are explicitly explained.

We will support a network of Diversity and Anti-Harassment Officers (DAHOs) in all work areas, both in Australia and at overseas posts.

We will continue to provide training on anti-bullying, harassment and diversity to DAHOs, staff in Canberra, State and Territory Offices, Passport Offices and posts.

#### 32. ANNUAL SUBMISSION : 2019 TRAINING, AWARENESS & PROFESSIONAL DEVELOPMENT ADVANCED: LGBTIQ Event Attendance

Within the assessed calendar year, we have provided opportunities for employees to attended <u>external</u> dedicated LGBTIQ conferences or seminars nationally or internationally.

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Note: This may include but is not limited to Pride in Practice – *this does not include any PID training held internally* or training already identified within this submission.

Ottawa Post was proud to coordinate, host and attend the inaugural 'Diplomats for Equality' marching contingent at Ottawa's Capital Pride Parade on 25 August 2019. The initiative was based on the success of 'Diplomats for Equality' groups in European Pride Parades in 2018. The event marked the first time that Ottawa's diplomatic corps had marched as a combined group. Twenty missions and 150 people participated, with excellent feedback from participating HOMs and strong social media engagement through the #DiplomatsforEquality hashtag. GAC's LGBTI network has expressed a desire to march with the aroup in 2020 Attached are a couple of photos from the event. s47F(1)

#### SECTION 6: EXECUTIVE LEADERSHIP & ENGAGEMENT

## 33. ANNUAL SUBMISSION : 2019 EXECUTIVE LEADERSHIP & ENGAGEMENT

INTERMEDIATE: Executive Sponsor or Champion

We have a visible and active Executive Sponsor or Senior Champion for LGBTIQ inclusion who has both:

- a) contributed to the LGBTIQ strategy
- b) is engaged in tracking performance progress against the strategy throughout the year

For full points, please provide evidence for all parts to this question:

- a) specific contribution to the strategy
- b) level of engagement tracking progress against the strategy (signed statement by the Executive as to their role in strategy development / tracking will suffice)

#### Clare Walsh, Deputy Secretary and LGBTI Champion.

#### MESSAGE FROM THE LGBTI CHAMPION

I was delighted this year to be appointed based LGBTI Champion by the Secretary. I pleased to be involved in the development department's LGBTI Workplace Strategy.



I would like to acknowledge Natasha Smith department's inaugural LGBTI Champions. They, and LGBTI colleagues before them, laid the foundation for this Strategy over many years.

The department is committed to providing an inclusive workplace that embraces all forms of diversity and treats all staff with respect and equity. Inclusion is about creating an environment in which all staff can bring their whole selves to work and be valued for the contribution that they make, not despite individual differences, but because of them.

I am looking forward to working with you all to implement the strategy in order to promote the inclusion of LGBTI people across DFAT and our work, and to continue to build a responsive, inclusive and safe workplace where all people feel comfortable and supported.

Clare Walsh

LGBTI Champion

Clare also hosted the inaugural LGBTI Champion Meeting for the APS

34. ANNUAL SUBMISSION : 2019 EXECUTIVE LEADERSHIP & ENGAGEMENT ADVANCED: Executive Advocacy

Within the assessed calendar year, Senior Executive(s) within our organisation have taken a lead role in:

- a) advocating for LGBTIQ inclusion at an executive level externally amongst peers
- b) advocating for LGBTIQ inclusion at an executive level internally amongst peers; or
- c) the Pride in Diversity Executive Allies Forum

Please provide evidence for <u>one</u> of the above. If you have a Senior Leader highly active in promoting and supporting LGBTIQ inclusion, please consider nominating them for the Executive Leadership Award.

DFAT Secretary, Frances Adamson, is the Diversity Champion for DFAT and the highest ranking champion in the Australian Public Service.

DFAT hosted the first LGBTI champions meetings in the Australian Public Service.

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## MESSAGE FROM THE SECRETARY



The department last outlined its commitment to LGBTI staff in an <u>Administrative Circular</u> in 2016. I am pleased that this Strategy reiterates and deepens that commitment.

It is clear that that whilst embracing diversity and inclusion is the right thing to do, it also integral to enhancing the department's productivity in order to advance Australia's national interests as outlined in the 2017 <u>Foreign Policy White Paper</u>.

Our LGBTI colleagues bring with them a range of qualities,

attributes, skills and experience that add great value to our work. We strive to create a workplace where people feel comfortable to be themselves at work because we celebrate and value diversity, and we want everyone to feel supported to reach their full potential.

It is important for all departmental officers to take responsibility for making DFAT a more inclusive environment for LGBTI colleagues and, indeed, for everyone.

While we still have progress to make, I am proud that we are continuing to support our LGBTI staff, and look forward to building on our momentum and sharing the journey with others.

I commend this LGBTI Workplace strategy to you.

Frances Adamson

SECRETARY

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Head of Mission (HOM) in Kuala Lumpur with representatives from <sup>s47F(1)</sup> trans community faces in the 'new' Malaysia. HOM tweeted a photo from the meeting. Kuala Lumpur post also met with representatives from LGBTI groups and attended human rights events	to further understand the challenges the swhere LGBTI issues were raised.			
The Australian High Commission marked Pride Week in London with variety of activities. Chiefly, on 3 July High Commissioner George Brandis hosted a panel discussion followed by a reception. Feedback from other missions, NGOs and private sector contacts has been that Australia's events were the best Pride events hosted by the London-based diplomatic community in 2019. (Photos attached).				
Also see Attachments 2.Q8.				
The 41st Mardi Gras parade will be held in Sydney this Saturday 2 March. Almost 200 floats will make the beyond, in front of an estimated crowd of 300,000 people. This year's theme is "Fearless".	heir way along the iconic Oxford Street and			
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DFAT is committed to fostering an environment where LGBTI staff feel respected, valued and are empo With this in mind DFAT hosted the inaugural LGBTI Champions meeting, on Friday 22 February. This was discuss LGBTI Inclusion across the Australian Public Service.	-			
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DFAT's LGBTI Champion, Clare Walsh, strongly encourages all staff to participate in this survey and have their say about our initiatives on LGBTI inclusion, regardless of how you personally identify. The survey is managed by Pride in Diversity, a non-profit organisation that supports Australian employers on LGBTI Workplace Inclusion, and closes on 31<sup>st</sup> March 2019.

Employees who wish to participate in the survey can do so by accessing this link: s47E(d)

All staff are encouraged to review the LGBTI Workplace Inclusion intranet page

Should you have any questions in regard to this survey or the work that the department is undertaking in regard to LGBTI Inclusion, please contact workplacediversity@dfat.gov.au.

s47F(1)

#### 35. ANNUAL SUBMISSION : 2019 EXECUTIVE LEADERSHIP & ENGAGEMENT ADVANCED: CEO or Equivalent Communications

Within the assessed calendar year, our CEO or equivalent has sent formal communications to all employees comprehensively discussing progress made in LGBTIQ inclusion work and its importance to the organisation. This may be CEO communications prioritised on intranet pages or within a CEO newsletter (beyond social media, award announcements only).

Please provide the most comprehensive communication sent out by your CEO (or equivalent) to all employees in regard to your work in LGBTIQ inclusion.

The Secretary Actively promoted Wear it Purple day in her monthly "news from the Secretary". This newsletter is available to all staff on the DFAT Intranet.



Today is **Wear it Purple Day**, supporting young LGBTI people to help shape a better world for us all. A culture of inclusion helps all staff feel comfortable bringing their whole selves to work and ensures the wellbeing of our LGBTI colleagues. DFAT is committed to fostering a culture where all employees feel respected and valued, and I encourage you all to think about how we can be supportive of our LGBTI colleagues and friends. Further information and resources, including the LGBTI Workplace Strategy, can be found on the <u>LGBTI Workplace Inclusion</u> intranet page.



#### Exert from the Secretary's March Newsletter;

But having open, respectful discussions about inclusion - and when I say inclusion, of course it's not just the Women in Leadership agenda, it's our broader agenda for inclusion, including obviously staff from culturally and linguistically diverse backgrounds; staff who identify as LGBTIQ; staff who may have a disability of some kind, declared or not declared; our Indigenous Employee Network. I want everyone who works in this Department to feel that they can- that we are supportive of them, that they can perform at their best - as we've said, that they can bring their whole selves to work. And although I've been very encouraged by the responses to that, I think in some parts of the Department and with some colleagues, they are conversations that still need to be had.

Exert from Secretary's May Newsletter;

The Department celebrated **International Day Against Homophobia**, **Biphobia**, **Intersexism and Transphobia** on Friday 17 May. Clare Walsh, LGBTI Champion, convened a thought-provoking panel session that explored the importance of LGBTI advocates and allies in eliminating prejudice and improving the rights of LGBTI people at the local and international levels.

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# 36. ANNUAL SUBMISSION : 2019 EXECUTIVE LEADERSHIP & ENGAGEMENT

ADVANCED: CEO or Equivalent Speaking at Events

Our CEO or equivalent has spoken at LGBTIQ events held by our organisation, either internally or externally.

For full points, all of the following must be provided:

- (a) evidence of the CEO speaking at the event and approximate duration of speech
- (b) brief outline of event purpose and typical audience
- (c) approximate attendee numbers

At our posts overseas, a number of our Heads of Mission and Heads of Post (the most senior Individuals in that location, and represent our Department overseas) have spoken at external and internal events. Please refer to Att.2Q8

Most notably:

On 16 May, Ottawa Post hosted an IDAHOBIT eve reception and screening of the 1994 classic Australian film, *The Adventures of Priscilla, Queen of the Desert*, for 350 invited guests from government, business and the LGBTIQ2 community at the Canadian Museum of History.

3. This was a highly successful and fun evening with an important message. Special guest s47F(1)

gave a moving address about the positive impact of the film on people in Australia and Canada, and on<sup>547F(1)</sup> personally.<sup>5111</sup> also delivered a rallying call for the LGBTI community and allies to "stand up and be counted".

4. The film was preceded by a live performance by local theatre group Orpheus Musical Theatre, which is presenting the musical version of Priscilla in Ottawa later this month. Post is helping to promote this production as part of our connection to the local Ottawa community.

5. The event generated significant excitement amongst Post's contacts, with tickets becoming a hot commodity as the date drew near. Post's efforts to use our public diplomacy events to lend support for social causes continues to be very well received within the Ottawa government, diplomatic, business and local communities (building on previous 2019 events including a celebration of Indigenous history featuring the *Mission Songs Project* and a women and girls' high tea to mark International Women's Day, s47E(d) ).

6. Post used social media in the lead up to and on IDAHOBIT to raise awareness and highlight our Priscilla event. Images can be viewed at <a href="https://www.facebook.com/pg/AustraliaInCanada/photos/?tab=album&album">https://www.facebook.com/pg/AustraliaInCanada/photos/?tab=album&album</a> id=2262423673847648

In addition, our Secretary Frances Adamson spoke of the importance of Diversity and Inclusion in her address to the Institute of Public Administration, referencing the fact that she would like all our staff to feel included regardless of whom they love. See below for a link to the speech.

https://www.dfat.gov.au/news/speeches/Pages/institute-of-public-administration-australia-secretarys-series.aspx

#### SECTION 7: DATA COLLECTION & REPORTING

# 37. ANNUAL SUBMISSION : 2019 DATA COLLECTION & REPORTING

#### **INTERMEDIATE: Employee Data Analysis**

Within our annual engagement, pulse or diversity surveys, either for the assessed calendar year or year prior, we have:

- a) included questions in regard to one's sexual orientation, gender identity or whether or not someone is intersex, AND
- b) analysed and reported on LGBTIQ engagement data alongside other diversity demographics or overall population statistics

For full points, please provide:

- a) details of when that data was last collected
- b) a copy of the questions used to identify LGBTIQ population
- c) an overview of comparative findings or analysis as compared to other internal populations

DFAT is an Australian Public Service Agency and as such participate in the Annual APS Employee Census, this includes questions on whether individuals identity as XYZ.

In addition, DFAT engaged <sup>\$47G(1)</sup> to analyse Diversity Data, including LGBTI data to inform our policy direction.

This data is available to all staff on our intranet page – for privacy reasons we cannot provide the data, however please see a screen shot below of the links on our intranet page.

# 2018 Census Results – Diversity

The Mentoring, Performance and Diversity Section (MPS), in collaboration with the Women In Leadership Secretariat (WIL), engageds47G(1) to disaggregate the department's 2018 APS Employee Census results according to respondents' diversity i.e. disability; gender; Indigenous; Lesbian, Gay, Bisexual, Transgender and/or Intersex (LGBTI); and non-English speaking background (NESB). This is the first time we have sought this analysis for the departmental results.

- Disability
- Gender
   Indigenous
- LGTBI
- NESB

# 38. ANNUAL SUBMISSION : 2019 DATA COLLECTION & REPORTING ADVANCED: LGBTIQ Analysis

Within the assessed calendar year (or year prior), we have specifically asked, investigated or assessed one of the following:

- if LGBTIQ employees are directly or indirectly disadvantaged at any stage during the recruitment process
- if LGBTIQ employees are directly or indirectly disadvantaged in talent management processes or career progression
- if there are discrepancies in attrition rates between LGBTIQ and non-LGBTIQ employees
- if within gender aggregated data, we include non-binary employees and if not a proposed plan of action
- if internal engagement or AWEI Survey data show any "most in need" areas to focus on, resulting in a plan of action

Please provide evidence for one of the above, including a plan of action where stipulated. Points will be given for one of the above.

If you have done work in more than one of the above areas within the assessed year, or year prior, please add to the ADDITIONAL WORK section at the end of this submission.

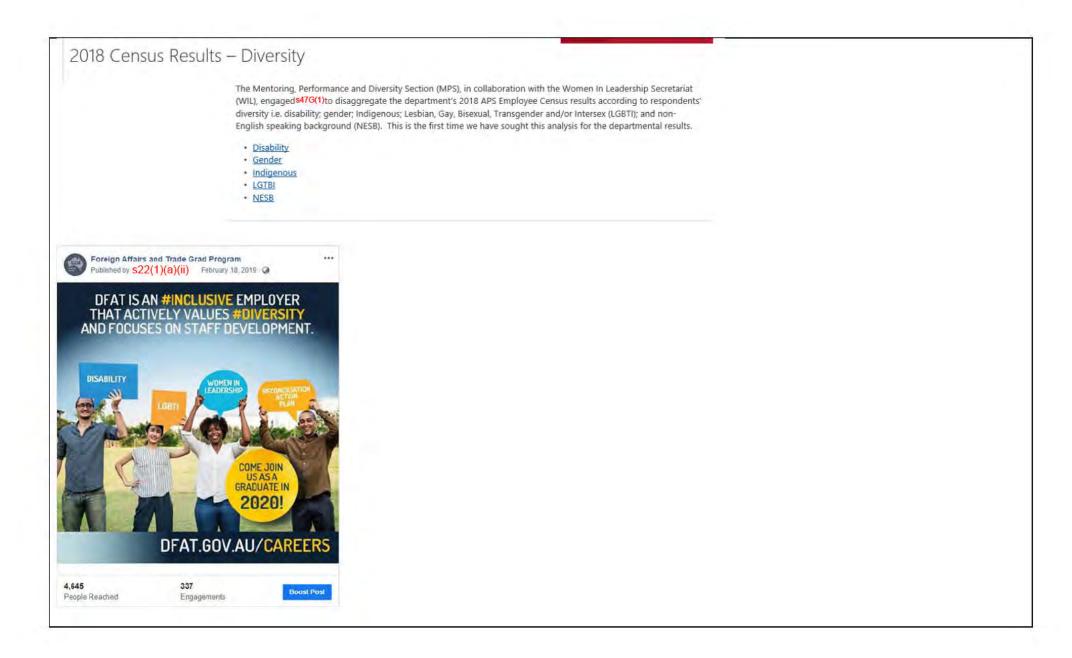
In DFAT's eRecruit online application form, we ask candidates to specify their gender (the answers are de-identified and not provided to the committee). The answer options are male, female, and indeterminate/intersex/unspecified. We also have a Title question. This is non-mandatory for candidates and the answer options are Dr, Mr, Mrs, Miss, Ms, and Professor.

As part of our Graduate recruitment we handed out DFAT LGBTI flyers are approximately 15 careers fairs that we attended. There was also a Diversity/LGBTI inclusive post to the Graduate Facebook page.

DFAT is an Australian Public Service Agency and as such participate in the Annual APS Employee Census, this includes questions on whether individuals identity as XYZ.

In addition, DFAT engaged <sup>\$47G(1)</sup> to analyse Diversity Data, including LGBTI data to inform our policy direction.

This data is available to all staff on our intranet page – for privacy reasons we cannot provide the data, however please see below a screen shot of the links on our intranet page.



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SECTION 8: COMMUNITY ENGAGEMENT

## 39. ANNUAL SUBMISSION : 2019 COMMUNITY ENGAGEMENT INTERMEDIATE: Employer Branded Participation at Community Events

Within the assessed calendar year, we held stalls at LGBTIQ community events or participated in pride parades under our employer/company branding.

Note: This must be a targeted branding exercise, over and above employees wearing corporate t-shirts but not contributing formally to the event.

Please provide evidence of branding displayed at community events.

See attachments 2.Q8.

DFAT applied for a float in the Mardi Gras and had funding set aside, however we were not accepted into the event.

Wear it purple day

International Day Against Homophobia, Biphobia, Intersexism and Transphobia (IDAHOBIT) - DFAT hosted a "Pride over Prejudice" panel discussion with speakers from s47F(1)

Ottawa Post celebrated the 2019 International Day Against Homophobia, Biphobia, Intersexism and Transphobia (IDAHOBIT) with a reception and screening on 16 May of the film The Adventures of Priscilla, Queen of the Desert. The 350 invited guests were also treated to a special performance of the Priscilla Musical finale by a local theatre group, and a moving address by special guest <sup>\$47F(1)</sup>

. On 17 May, HOM hosted the launch of a new LGBTIQ2 Diplomatic Corps Network, an Australian initiative supported by the Ambassadors of the Netherlands and Switzerland, and Global Affairs Canada. Photos can be found here: https://www.facebook.com/pg/AustraliaInCanada/photos/?tab=album&album id=2262423673847648 Ottawa Post was proud to coordinate the inaugural 'Diplomats for Equality' marching contingent at Ottawa's Capital Pride Parade on 25 August 2019. The initiative was based on the success of 'Diplomats for Equality' groups in European Pride Parades in 2018. The event marked the first time that Ottawa's diplomatic corps had marched as a combined group. Twenty missions and 150 people participated, with excellent feedback from participating HOMs and strong social media engagement through the #DiplomatsforEquality hashtag. GAC's LGBTI network has expressed a desire to march with the group in 2020. Attached are a couple of photos from the event. s47F(1)

The Australian High Commission marked Pride Week in London with variety of activities. Chiefly, on 3 July High Commissioner George Brandis hosted a panel discussion followed by a reception. Feedback from other missions, NGOs and private sector contacts has been that Australia's events were the best Pride events hosted by the London-based diplomatic community in 2019. (Photos attached).

Pride Panel – London High Commision. The panel discussion drew the celebration of Pride together with a deeper consideration of related human rights issues. The panel – Australian journalist Latika Bourke (as moderator); Global Head of Inclusion, Clifford Chance LLP, Mr Tiernan Brady; founder and Executive Director of UK Black Pride and incoming Executive Director of the Kaleidoscope Trust, Phyllis Akua Opoku-Gyimah; and Senior Advocacy Advisor at Human Dignity Trust, Alistair Stewart (an Australian) – discussed global milestones in the journey towards full equality for LGBTI persons. Brady, who led the Irish and Australian Marriage Equality Campaigns, reflected on how momentum for social change is built over time. Opoku-Gyimah spoke on ensuring human rights are implemented intersectionally, recognising sexuality, gender, race, religion and class. Stewart spoke on the use of strategic litigation to challenge criminalisation of consensual same-sex relations. The High Commission has received significant positive feedback on this event, including from Tory government advisers, business contacts and NGOs.

Pride Reception – London High Commission. The reception had dual purposes. It marked Pride Week in London, and also publicised the Sydney Gay and Lesbian Mardi Gras' (SGLMG) campaign to host "World Pride in 2023". SGLMG presented their bid to over 300 guests, which included voting members of the InterPride movement, which oversees World Pride. SGLMG's presentation successfully transitioned the evening from the serious issues of the LGBTI movement on to the celebration that SGLMG hopes to make out of Word Pride in 2023. The event featured an LGBTI-themed inflatable artwork by Australian duo Maurice Goldberg and Matthew Aberline, and a set by Australian DJ, Tasty Lopez – *Sydney subsequently won the bid to host World Pride 2023*.

UN Mission, New York, again supported **LGBTI Advocacy Week** in New York in December, when the NGO **OutRight International** brings human rights defenders and advocates from around the world for outreach. Post hosted an afternoon tea for human rights defenders from the Asia Pacific region, bringing them together with diplomats from across Asia Pacific. The neutral setting of the Australian Mission and informality of the afternoon tea allowed for relaxed and open exchanges.

In a tough environment for LGBTI groups, the Australian Embassy in Seoul is a prominent supporter of grassroots movements, in addition to hosting initiatives of our own.

The Embassy didn't only support the major queer festival in Seoul, but also attended two regional festivals in areas where LGBTI advocacy is less advanced. They distributed rainbow kangaroo merchandise, smiles and messages on Australia's LGBTI policies and human rights advocacy. In August 2019, the Embassy co-hosted a reception in support of the International LGBTI Association Asia Conference at the Residence of the New Zealand Ambassador, attended by 230 guests.

The Embassy also arranged LGBTI-related meetings during <sup>\$47F(1)</sup>

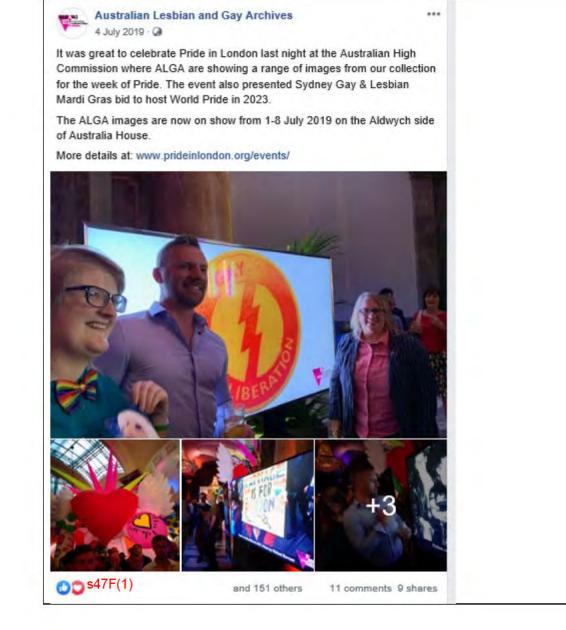
visit to Seoul in September 2019.

Australian now ASEAN, the Australian Embassy and Social Good Outpost will work with local LGBTI and human rights groups to deliver a series of workshops and panels on LGBTI+ rights, progress and empowerment. Curated by the Social Good Outpost, this program brings award-winning youth entrepreneurs and leaders from Australia to collaborate and engage across ASEAN around topics of social entrepreneurship, startups, gender equality, environmental issues and sustainability, and social issues and human rights. Mikhara Ramsing, multi-award-winning social entrepreneur and LGBTI+ advocate, will be presenting at a series of events around culture and LGBTI+ empowerment. http://2019.celebrateaustralianow.com/program/laos-oz-talks-lgbti/

As part of Hanoi International Queer Film Week, Australia now together with the Australian Embassy in Hanoi presented a special screening of the highly acclaimed documentary, Gayby Baby – directed by Australian filmmaker Maya Newell. This tender and intimate film follows the lives of four kids – Gus, Ebony, Matt and Graham – whose parents all happen to be gay. As they each wrestle with personal change in their own lives, the film depicts with beautiful honesty the reality that children raised by same sex couples have been around for generations. http://2019.celebrateaustralianow.com/program/hanoi-international-queer-film-week/

The London High Commission held a Pride Reception.

The reception had dual purposes. It marked Pride Week in London, and also publicised the Sydney Gay and Lesbian Mardi Gras' (SGLMG) campaign to host "World Pride in 2023". SGLMG presented their bid to over 300 guests, which included voting members of the InterPride movement, which oversees World Pride. SGLMG's presentation successfully transitioned the evening from the serious issues of the LGBTI movement on to the celebration that SGLMG hopes to make out of Word Pride in 2023. The event featured an LGBTI-themed inflatable artwork by Australian duo Maurice Goldberg and Matthew Aberline, and a set by Australian DJ, Tasty Lopez – *Sydney subsequently won the bid to host World Pride 2023*.



40. ANNUAL SUBMISSION : 2019 COMMUNITY ENGAGEMENT INTERMEDIATE: Pro-Bono or Financial Support: LGBTIQ Charities/Organisations

Throughout the assessed calendar year, we have provided pro-bono or financial support to LGBTIQ charities/community groups. (This includes sponsorships of events, publications or pro-bono accommodation/venue support.)

Please provide evidence of two such instances. (Note: if less than two, partial points will be given.)

The London High Commission collaborated with the Australian Lesbian and Gay Achieves (ALGA) to bring to the UK a digital display of over 60 historic and contemporary photographs marking major LGBTI moments in Australia and the UK. A small grant to ALGA supported their work digitising their broader collection. As a result, we were able to display five rare colour images of the first London Pride (1972) taken by a visiting Australian. There are no other colour images of the 1972 London Pride events. Pride in London promoted the display via their website and app, which created strong interest and request for interviews with ALGA. The images were also displayed on the Aldwych side of Australia House.

The London High Commission also marked Pride Week in London with a special series of #AussieConnections profiles featuring prominent UK-based Australian LGBTI identifying figures (copies attached). Marking Pride Week in London was a truly a whole-of-Australian Government effort. Multiple Departments were involved in the organisation of both the formal and informal events and outreach – including contribution from the LGBT community at post to assist with nominating guest speakers and contacts to invite to the lecture and reception. The AHC Social Club organised a pre-Pride party for staff and friends, which raised over £400 for LGBTI NGO the Kaleidoscope Trust. An all staff email was also sent outlining post's pride activities and encouraging staff to view the images outside Australia House and share the LGBTI profiles posted on Social Media.

Australian High Commission, Pretoria, supported IDAHOT Day 2019 by funding Khumbalani Pride, a march in Cape Town for marginalised and under privileged coloured and black members of the LGBTIQ community. These groups are often overlooked and excluded from mainstream (predominantly white) LGBTI and Pride events that take place in the country. Khumbalani Pride is organised by Triangle Project, an advocacy organisation that challenges homophobia and transphobia and where an Australian Volunteer is currently placed (<sup>s47E(d)</sup> refers) <u>http://triangle.org.za/</u>

https://www.facebook.com/Khumbulani-LGBTI-Pride-1403022153354164/

Kuala Lumpur Post participated in SEED (a local transgender rights NGO) fundraising dinner in February – Second Secretary represented Post.

The London High Commission held a Pride Reception.

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Australian Lesbian and Gay Archives 4 July 2019 .

It was great to celebrate Pride in London last night at the Australian High Commission where ALGA are showing a range of images from our collection for the week of Pride. The event also presented Sydney Gay & Lesbian Mardi Gras bid to host World Pride in 2023.

The ALGA images are now on show from 1-8 July 2019 on the Aldwych side of Australia House.

More details at: www.prideinlondon.org/events/



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and 151 others 11 comments 9 shares

Please also see below for other LGBTI events that the Department has provided pro-bono support for:

http://2019.celebrateaustralianow.com/program/hanoi-international-queer-film-week/ •

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http://2019.celebrateaustralianow.com/program/laos-oz-talks-lgbti/ .

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# 41. ANNUAL SUBMISSION : 2019 COMMUNITY ENGAGEMENT INTERMEDIATE: Fundraising

Throughout the assessed calendar year, we have engaged in fundraising for LGBTIQ charities / communities / groups. (This may include the support of any LGBTIQ charity groups within workplace giving programs.)

Please provide evidence (this can be a letter of appreciation, certificate, receipts or confirmation of funds raised issued by the charity/group).

Kuala Lumpur Post participated in SEED (a local transgender rights NGO) fundraising dinner in February – Second Secretary represented Post.

The London High Commission collaborated with the Australian Lesbian and Gay Achieves (ALGA) to bring to the UK a digital display of over 60 historic and contemporary photographs marking major LGBTI moments in Australia and the UK. A small grant to ALGA supported their work digitising their broader collection. As a result, we were able to display five rare colour images of the first London Pride (1972) taken by a visiting Australian. There are no other colour images of the 1972 London Pride events. Pride in London promoted the display via their website and app, which created strong interest and request for interviews with ALGA. The images were also displayed on the Aldwych side of Australia House.

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https://www.facebook.com/Khumbulani-LGBTI-Pride-1403022153354164/

#### SECTION 9: SURVEY

# 42. ANNUAL SUBMISSION : 2019 OPTIONAL SURVEY PARTICIPATION OPTIONAL: Survey Participation

We are participating in the 2020 AWEI Survey. Please note: points will only be given if 50 or more survey responses are collected.

#### SECTION 10: ADDITIONAL WORK

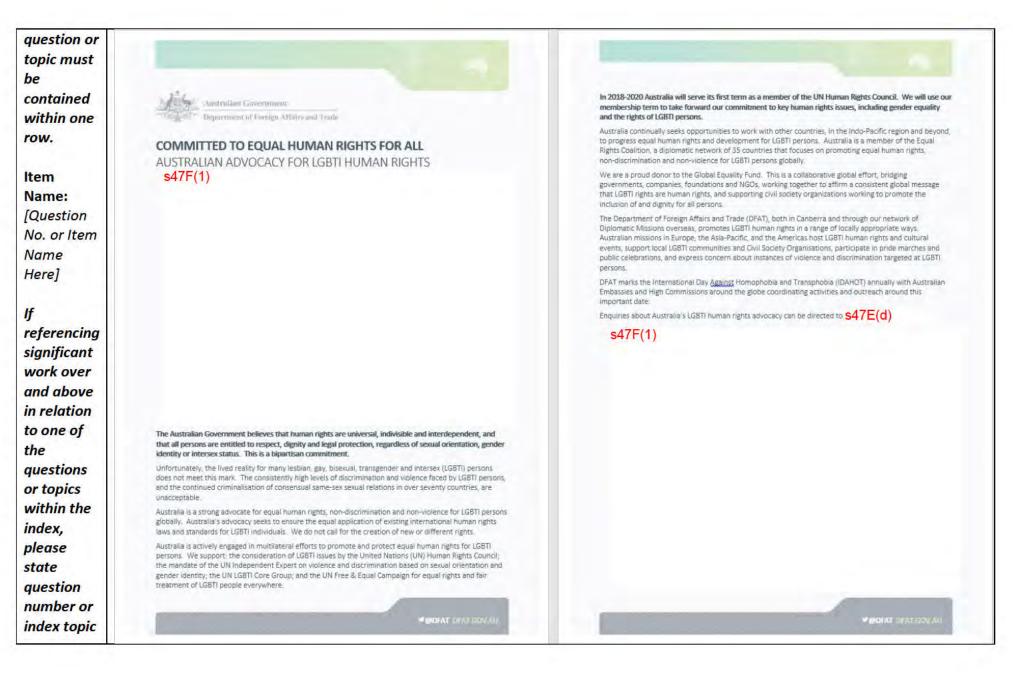
This section allows you to describe and provide evidence for any additional work completed throughout the assessed calendar year:

- (a) that has not already been included within this year's index submission
- (b) that you believe is significantly over and above what a particular question or index topic is looking for

**IMPORTANT:** PLEASE COMBINE ALL RELATED INDEX WORK INTO ONE ROW. For example, if you wish to claim for significant training, list all LGBTIQ training within one row under the Item Name of "Training." Only 1 point is available for all work pertaining to a particular topic/area – PLEASE do not split similar areas of index activity over multiple rows.

Please add additional rows regarding different areas of work, as necessary.

43. ADDITIONAL WORK	
Please do not split work within the same topic area over multiple rows. All work pertaining to a particular	DFAT is the responsible arm of the Australian Government for promoting Equal Human Rights for LGBTI persons globally and is currently using our term on the UN Human Rights Council to take forward our commitment to key human rights issues including the rights of LGBTI persons.



provide
evidence to
the right.
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new work,
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please add
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here and

then

# Australia promotes and protects human rights at home and abroad

Australia's commitment to human rights is enduring: we were an original signatory to the Universal Declaration of Human Rights in 1948. We have been a leading proponent of its consistent and comprehensive implementation.

Protection and promotion of the human rights encapsulated in the Declaration is vital to global efforts to achieve lasting peace and security, and freedom and dignity for all.

Australia promotes human rights through constructive bilateral dialogue. Where appropriate, we work with countries to advance and protect human rights through development assistance and humanitarian support. At times, and especially in the case of gross human rights violations, we will apply sanctions.

Australia is committed to a strong multilateral human rights system. We continue to support the independent mandate of the Office of the High Commissioner for Human Rights. We promote efforts to strengthen the Human Rights Council and the wider human rights system. As a member of the United Nations Human Rights Council for the 2018–2020 term, Australia is particularly focused on:

#### Advancing the rights of women and girls

Promoting good governance and stronger democratic institutions
 everywhere

- Promoting and protecting freedom of expression
- Advancing human rights for indigenous peoples around the globe
- <u>Promoting strong national human rights institutions and capacity</u> <u>building</u>
- Rights of persons with disabilities
- Abolition of the death penalty
- Equal human rights for LGBTI persons
- Freedom of religion or belief
- Strengthening civil society participation in UN processes and more generally

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PLEASE ADD ADDITIONAL ROWS AS REQUIRED

#### AWEI 2020 SUBMISSION DATES

We can accept AWEI submissions between Monday 6th January – 5pm Friday 6th March 2020 (or midnight Saturday 7th March 2020 if sending large file transfer URL).

- No later than 5pm, Friday 6th March 2020 for hand-delivered, couriered or mailed submissions (hard copies, USB, etc).
- Deadline for large file transfer program URL (Including but not limited to Dropbox, Google Docs, ParcelPost, SharePoint or any other internally approved large file transfer system) midnight Saturday 7th March 2020 (note: file attachments will not be accepted within emails).
- Send to <u>AWEI@prideindiversity.com.au</u> with a copy to <sup>\$47F(1)</sup>

# IMPORTANT INFORMATION FOR SUBMITTERS

Please ensure that you have signed up to the following newsletter – this will ensure that you receive all relevant information and updates in terms of the up and coming AWEI period. Click here to sign up or go to: s47G(1)

## **OPTIONAL AWEI EMPLOYEE SURVEY**

Participating in the AWEI optional survey? You will be able to request your unique survey URL as of Monday 20th January, 2020. The survey will go live from Monday 3rd February and will remain open until the close of submissions Saturday 7th March, 2020 (midnight).

Participation in the survey allows you to balance the results of your AWEI with the views and lived experiences of your employees. While survey data is linked to your organisation enabling us to provide you with a comprehensive high level analysis of responses, individual respondent data is not collected.